St. Vincent’s Medical Center Clay County has been a dream within our health system for some time. After years of planning and months of construction, St. Vincent’s Clay County opened its doors to patients on Tues., Oct. 1.

Before dawn, President Blain Claypool was hoisted by a lift above the Emergency Room entrance to take down the tarp over the ER signage that had been covered for months. You could see by his excited face that he was ready for the first patients to arrive. Many had pre-scheduled surgeries and procedures. The ER saw 64 patients in the first day and by Thursday morning there were 33 inpatients.

“I am ecstatic about the response to our presence in Clay County. For months I have met with the citizens and heard about their great desire for more healthcare choices in their community. I, along with our entire Clay County team are honored to be serving these families,” said St. Vincent’s Clay County President Blain Claypool.

continued on page 2
Two local TV stations sent live crews to cover the opening of the hospital and there was additional print media coverage as well.

When visitors walk through our doors, the first thing they see is the Medical Mall, a corridor that guides them to main points within the hospital. Check-in is a breeze right through the medical mall with self check-in kiosks that have biometric identification capabilities. Once patients are registered, we can check them into our facility much quicker through palm print recognition.

From the Medical Mall, they can also access the imaging and surgery check-in areas, the gift shop, a coffee counter and several comfortable waiting areas.

Off the lobby, patients can easily find their way to Our Lady of Perpetual Help Chapel. It’s open to visitors, staff members and patients for prayers and spiritual guidance.

The Imaging area, located off the Medical Mall, offers the latest technology for imaging services. The Women’s Imaging Center offers a full range of diagnostic testing, including mammography and minimally invasive breast biopsies. Other services include the 64-slice CT Scan, MRI, Ultrasound, Routine X-Ray and Bone Density testing.

St. Vincent’s Clay County has six operating rooms and one shared cath lab and interventional radiology suite.

The Emergency Department is another highlight inside the hospital. There are two emergency room check-in and waiting areas; one side is for adults, the other side is dedicated to children and families. Our emergency department is pediatric friendly, designed to offer children a less scary, more comfortable experience.

St. Vincent’s Clay County opened with 64 beds but will eventually expand to about 250 beds. Currently, the hospital has three floors, however it is designed to expand to a fourth floor enabling another 32 beds in the current tower.

A medical office building is also under construction and is expected to open before the end of the year.

It is a privilege to serve the people of Clay County. We want to thank all of you for helping us make our vision a reality!
Draws Large Crowd

 Thousands of people turned out to get a sneak peek inside St. Vincent’s Clay County at the Community Day grand opening on Sept. 21. The event did not begin until 10am but crowds started showing up early... filling the parking lot of the hospital as well as surrounding businesses.

An opening ceremony took place on the stage near the main entrance of the hospital. Director of Community Engagement Virginia Hall welcomed the crowd and introduced President Blain Claypool who talked about the design and unique features inside the hospital.

Clay County Commissioner Ronnie Robinson read a resolution and Florida House Rep. Travis Cummings along with U.S. Congressman Ted Yoho spoke about the economic impact and added convenience the medical center will bring to the people of Clay County.

Visitors enjoyed tours of the hospital and gathered around booths that lined the medical mall to learn more about the services and specialties that will be offered at the 64-bed facility.

In addition to tours, there was plenty of fun for the entire family including Story Time with Clifford the Big Red Dog, games, face painting and bounce houses. Families also enjoyed popcorn, cotton candy, cookies and goodies from various food trucks.

Throughout the day, visitors enjoyed live musical performances by the Clay County Community Band, the Briar Pickers Bluegrass Band, and Body & Soul.

St. Vincent’s Clay County Offers Fresh Organic Produce

St. Vincent’s Medical Center Clay County features a lot more than just high-tech equipment. The hospital promises to offer a unique dining experience for visitors. Much of the produce prepared at the hospital will be locally grown and organic.

The idea came about by St. Vincent’s Clay County President Blain Claypool who says it’s important for a hospital to set a healthy example.

“Hospitals have to promote health. We’re not just here to treat people who are sick,” said Claypool. “We are a community partner that sets the bar for healthy living and we need to be a leader.”

Every day the cafeteria menu will rotate depending on what type of fresh produce is in season.

“The beauty of using local, organic produce is the ability to serve the freshest product available, packed with flavor and nutrients,” said Registered Dietician Aimee Cleveland. “Our menu also highlights “super foods,” which are nutrient-rich foods that can help prevent diseases.”

The hospital’s goal is to eventually become 100% local, organic. In the meantime, it is serving as much locally grown organic produce as it can get its hands on.

“It’s part of the eating fresh initiative and making sure people are aware of their diet and where their food comes from,” said Claypool.

When the food and nutrition staff can’t buy local organic products they will buy produce from other local farmers. Farm-to-table is a movement designed to get produce straight from the farm.

Jenson says he’s also proud the hospital is backing the farming community.

“It is crucial to the ministry of St. Vincent’s to support the communities in which we serve. Helping local farmers find a sustainable platform for their produce will greatly help the local economy,” said Jenson.

Claypool says the food the hospital is serving is not just nutritious, but is appetizing too.

“We are providing a different experience than people have found at other hospitals,” said Claypool. “My challenge to our team is for our café to be the top restaurant in all of Clay County.”

The trend toward fresher, more local and organic hospital food will likely continue and St. Vincent’s HealthCare hopes to lead by example.
The Affordable Care Act (ACA) has taken years to develop and most of us won’t see changes implemented until at least 2014. However, as healthcare workers, it is important for all of us to understand how the expansion of healthcare coverage will impact our lives for generations to come.

**What is healthcare coverage expansion?**

The Affordable Care Act (ACA) asked states to make requirements for coverage less restrictive to provide insurance coverage for more people. In essence, the ACA wants more people to have access to health insurance.

**Healthcare expansion is good for jobs.**

Expanding healthcare coverage brings revenue to healthcare providers because more people will seek healthcare services, which will stimulate the healthcare job market.

**Healthcare expansion is good for the healthcare system.**

People who do not have healthcare coverage tend to be less healthy. Not only do they suffer from chronic diseases but they generally delay getting treatment until their conditions become more serious, more involved and more expensive. These costs put an added burden on hospitals which provide uncompensated care to patients at the expense of taxpayers.

**Healthcare expansion is good for our community.**

Unhealthy individuals are more likely to get sick, declare bankruptcy, apply for disability, be unproductive at work, pay fewer taxes and have shorter lives. When our community is comprised of healthy people, our community will be more productive.

Expanding healthcare coverage is an investment that can save money and create healthier, more productive individuals and communities.

**What does coverage expansion mean to Florida:**

- Increased employment
- $51 billion in new federal funds
- 1M+ reduction in the uninsured
- $5.41 billion additional state and local tax income
- +122,000 new jobs

To learn more about the expansion of healthcare coverage, visit the landing page of the Intranet/Associate Connection and look for the box labeled, “Expanding Health Coverage.”

**What does expansion of healthcare coverage really mean?**

- **The Affordable Care Act (ACA)**
- **Healthcare expansion is good for jobs.**
- **Healthcare expansion is good for the healthcare system.**
- **Healthcare expansion is good for our community.**

Come enjoy all the festivities including:

- FREE samples from Ted’s Montana Grill and Maggiano’s Little Italy
- FREE makeovers from Clinique and massages from Natural Body Spa & Shop
- FREE face painting for the kids
- FREE event photos and much more!

Our Mobile Mammography Unit will be at the St. Johns Town Center from 10 a.m. - 5 p.m. on Oct. 12. Call (904) 308-5490 to make an appointment.
Governor Rick Scott appointed Jamie Buller, a St. Vincent’s HealthCare licensed clinical social worker, to serve on the state’s Board of Clinical Social Work, Marriage and Family Therapy, and Mental Health Counseling.

With this appointment, Buller will serve as a member of the consumer protection board, which is responsible for the licensure and enforcement of laws and rules governing healthcare practitioners and facilities.

“One of my greatest priorities and responsibilities is the appointment of qualified and ethical individuals to boards and commissions throughout the state,” said Governor Scott in a letter to Buller. “Your appointment is evidence of my utmost confidence in your ability to serve with excellence and distinction.”

Buller, who recently obtained her advanced certification in Hospice and Palliative Care, serves as the manager of the palliative care program at St. Vincent’s HealthCare. She has served the organization for 33 years. The Board of Clinical Social Work, Marriage and Family Therapy, and Mental Health Counseling is part of The Florida Department of Health, through its Division of Medical Quality Assurance (MQA). The board is comprised of licensed clinical social workers, marriage and family therapists, mental health counselors and consumers.

Pending Florida Senate confirmation, Buller will serve a three year term.

She has ties to Jacksonville and St. Vincent’s but her advice and expertise will be shared around the country.

President Barack Obama has appointed Carla A. Harris, a St. Vincent’s HealthCare board member, to serve as the Chairperson for the National Women’s Business Council, a non-partisan federal advisory council created to serve as an independent source of advice and counsel to the President, Congress and the U.S. Small Business Administration on economic issues of importance to women business owners.

Harris, who joined the St. Vincent’s HealthCare board in September 2012, is the Vice Chairman of Global Wealth Management, Managing Director, and Senior Client Advisor at Morgan Stanley.

The National Women’s Business Council is the government’s only independent voice for women entrepreneurs. Members are prominent women business owners and leaders of women’s business organizations.

Carla will serve a three year term.
When Interventional Cardiologist George Pilcher performed a minimally invasive catheterization procedure recently, his objective was nothing new: to find out if the patient had coronary heart disease and then open the patient’s blockage as quickly as possible to preserve heart function.

But the way he treated the patient was much different than the way he has practiced medicine in the past. Instead of inserting a catheter through the patient’s femoral artery in the groin and threading it into the heart, he inserted the tiny tube through a different access point, the radial artery located in the wrist.

The cardiac catheterization technique using the wrist as an entry point is not a new concept. In fact, some doctors at St. Vincent’s have used this approach for many years. But now, because of the development of smaller, better-designed catheters and stents, the radial approach is becoming more popular and more doctors are discovering the advantages of this strategy.

Dr. Pilcher, who used the femoral approach for decades, says he is making the switch to improve patient safety. “We want to do what is best for patients and this approach means better patient care because of the reduced risk of bleeding.”

Other benefits for patients include a shorter recovery time and a more comfortable, less-stressful experience. Instead of lying still on their backs for five or six hours, patients can sit up in a more comfortable position during the process. When the procedure is completed, a band similar to a watch is placed around the wrist to add pressure and prevent bleeding. Most patients get up and walk around almost immediately.

Having both techniques available proves our commitment to our patients that we offer safe and effective treatment options in cardiac care.

St. Vincent’s Cardiologists
Making Procedures More Comfortable, Efficient for Patients

Chick-fil-A

Chick-fil-A, which has over 1,700 locations in 39 states and Washington, D.C., is privately held and family owned. Like other Chick-fil-A restaurants, the St. Vincent’s Riverside location will be closed on Sundays so restaurant employees can have an opportunity to rest, spend time with family and friends, and worship if they choose to do so.

Look for the Chick-fil-A to open in the next year at St. Vincent’s Riverside.

TCBY

TCBY is opening a self-service frozen yogurt shop at St. Vincent’s Riverside in the former diabetes education location. The yogurt shop will be located next to the Subway Café on the first floor of the Dillon Building.

Look for the TCBY to open by Thanksgiving at St. Vincent’s Riverside.

Subway

Subway, the home of $5 footlongs, opened its doors at St. Vincent’s Riverside in early September. Subway Café, an upscale version of the world’s largest restaurant chain, is now serving sandwiches, soup and other goodies on the first floor of the Dillon Building near the cafeteria.

The Subway Café is open 7 days a week from 6:00am - 11:00pm.

Associates are asked to use the “H” elevators to access the Subway Café after 8:30pm.

Opening

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Use your smartphone QR code app to meet Jeff and hear more about what he brings to Clay County.

Jeff is known for inspiring his patients as he helps them get back on their feet. He often works with knee and hip replacement patients to help get them back on the golf course, dancing, running—simply back to their lives and out of pain. By treating patients like family, he inspires them to push harder and achieve what they thought was impossible. Learn more about St. Vincent’s Clay County at MyClayHospital.com.

“Hips and Joints Can Be Replaced, But There’s No Substitute For Caring.”

Jeff, Physical Therapist Assistant St. Vincent’s Clay County

Consolidated Laboratory Services in Middleburg
Holds Ribbon Cutting Ceremony

Consolidated Laboratory Services is now open in Middleburg. In late July, associates were joined by ambassadors from the Clay County Chamber of Commerce to cut a ribbon signifying the location is open and accepting patients.

Consolidated Laboratory Services accepts most major insurance carriers including:
- TRICARE
- Aetna
- Medicare
- United Healthcare

Walk-ins are always welcome and same day appointments are available.

Consolidated laboratory Services in Middleburg is located at:
1545 Branan Field Rd., Suite 17
Middleburg, FL

Hours: Monday - Friday, 6:30 am - 3 pm
Closed: 12:00 - 12:30 pm daily

For more information or to schedule an appointment call: (904) 450-8603

For other locations, visit jaxhealth.com/labs.

Residents Reel In A Good Catch

About six St. Catherine Labouré Manor (SCLM) residents, along with staff and volunteers headed out for a day of fishing on the pier behind St. Vincent’s Riverside on August 21. The fishermen and women between the ages of 41 and 97 started the day with a full breakfast before strolling along the St. Johns River from SCLM to the pier. The sunshine and breeze off the water was just what any fisherman would long for. The residents caught close to twenty fish and had such a great time they requested to return to the pier for another fishing adventure.

If you would like to donate tackle items, fishing poles or just lend a helpful hand, call the SCLM Activities department at 308-4719 or Sheila Matchett 308-4649.

Use your smartphone QR code app to meet Jeff and hear more about what he brings to Clay County.
Imagine having so much pain in your joints it’s hard to walk just to the mailbox or up and down the aisles in the grocery store. According to the Centers for Disease Control, one in 10 adults has trouble walking even a short distance. The reason is often knee pain. Fortunately, some of the best help in the nation for knee pain is right here in Jacksonville.

Recently, Consumer Reports released surgical ratings for hospitals around the country and St. Vincent’s Medical Center Riverside was rated amongst the top five hospitals nationally for knee replacement surgery.

“If you specialize in something and are committed to doing it well, you will have successful outcomes and that’s what we experience,” said Dr. R. David Heekin, Chief of Orthopedics at St. Vincent’s Medical Center Riverside.

Consumer Reports says its surgery ratings are part of an ongoing effort to bring awareness to hospital quality and increase transparency in the healthcare industry. To obtain the ratings, it looked at results for 27 types of scheduled surgeries and developed ratings for five of those procedures, including hip and knee replacement surgery.

“St. Vincent’s does more knee replacement surgeries than any hospital in the state of Florida. Surgeons who perform more total knee replacements have the best patient outcomes, and our affiliated surgeons do more than any hospital in the entire state,” said Jody Saffert, Director of Performance Improvement at St. Vincent’s Riverside.

Dr. Heekin credits the high ratings to high volume along with the unique patient-centered approach of coordinated care.

“During the rounding process, the entire team communicates in real time, said Heekin. “Patient safety requires the best efforts of the physicians, nurses and other orthopedic support staff working toward a unified goal of helping our patients improve their lives.”

St. Vincent’s Southside and Riverside are home to award winning Orthopedic Centers of Excellence. St. Vincent’s Riverside was the first in the region to receive Joint Commission certification in hip & knee surgery. St. Vincent’s Southside was the first in the entire nation with hip, knee, shoulder and spine certifications all at once. The Orthopedic Center of Excellence prides itself on helping patients alleviate their pain and get their quality of life back.

“If we can do a good job of restoring that mobility, getting rid of their pain, and improving their quality of life, we can make a huge difference in our patients’ lives, which is something we do on a daily basis,” said Dr. Heekin.
ADULT CYSTIC FIBROSIS EDUCATION DAY

Interested in learning more about Cystic Fibrosis? Members of the St. Vincent’s adult cystic fibrosis team who attended the North American Cystic Fibrosis Conference in Orlando last year will present information about Cystic Fibrosis in the Terry Conference Center at St. Vincent’s Riverside on Fri., Oct. 25.

Representatives of the Jacksonville Transplant Alliance, Life Net of Florida and Donate Life will discuss the importance of organ and tissue donation.

Another First Care Walk-In Express Clinic is expected to open in November. Our initial First Care location, which opened last year on Spring Park Road, remains open and will continue to offer businesses high quality and reliable occupational health services.

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A Special Thank You...

Thank you again for your hard work and dedication!

The Adult Cystic Fibrosis Education Day is free and open to all professional staff of St. Vincent’s HealthCare.

Registration is required. Please sign-up by Tues., Oct. 22 by calling Ronni Wetmore at (904) 366-3738 or email rwetmore@paccareweb.com.

St. Vincent’s First Care Walk-In Express Clinic Now Open

It’s designed to save you time and money. St. Vincent’s First Care Walk-In Express Clinic is now open in Ortega. The clinic, which is open on weekends, operates like an urgent care without the high co-pay. Co-pays are in line with professional staff of St. Vincent’s HealthCare.

Patients can also take advantage of:
- Convenient online registration coming soon
- On-site x-rays
- On-site lab services
- School & sports physicals
- Annual wellness physicals
- Immunizations & screenings

Convenient hours:
- Monday-Friday: 7am-7pm
- Saturday: 9am-6pm
- Sunday: 10am-4pm

St. Vincent’s First Care also provides Occupational Health services to employers like:
- Drug and Alcohol Screenings
- Workers’ Compensation
- Injury Treatment
- DOT & Employment Physicals
- Audiometric Screening
- OSHA Surveillance Exams

The afternoon session will feature a pre-bilateral lung transplant discussion by two patients.

The Adult Cystic Fibrosis Center would like to recognize the staff on $200 (the Pulmonary Unit at St. Vincent’s Riverside) for their care and compassion. In August, the unit experienced a high volume of Cystic Fibrosis patients.

“The Adult CF patient population of North Florida is fortunate to have the St. Vincent’s team,” said Ronni Wetmore, Coordinating Nurse of the Adult Cystic Fibrosis Center. “This scenario required your nursing staff, respiratory therapists, social worker, dietician, pharmacists, lab personnel, all medical assistants and unit clerks to coordinate a plan to keep all the CF patients on schedule with multiple medications and therapies, while still providing excellent care to all of the other patients on $200.”

Wetmore said she received compliments from patients’ family members and personnel who also recognized the staff’s professionalism, friendliness and care.

Thank you again for your hard work and dedication!

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Chaplains play an important role at St. Vincent’s. They are often invited in to share monumental moments in the lives of our patients and their families. These moments range from places of joy and suffering to places of hope and healing. How humbling to be invited in, to share these moments that are among life’s most profound; moments when one cannot help but see, feel and experience the spirit of holiness and the presence of God.

We invite you to celebrate the work of our chaplains during Pastoral Care Week – October 20-26.

To become a chaplain requires years of study. It can take four years of undergraduate studies, three or more years in Seminary, preparation for Ordination, and at least another year of Clinical Pastoral Education to become a Chaplain. That adds up to a minimum of eight or nine years of post secondary education.

Through education, Chaplains learn how to contemplate and discern the dynamics that impact our spirituality and sense of being. They ask themselves, when is the time to speak and when is the time to keep silent, when to give space, and when to press forward, when to ask more deeply and when to pause for revelation to take hold. It is both a skill and an art. According to David Pringle, Executive Vice President of Mission Integration, the most powerful dynamic that exists during a pastoral visit is the identity that the Chaplain carries as a channel of the infinite, unfathomable, incomprehensible love of God.

Our chaplains invite you to reflect upon the words of a song written by Paul Overstreet and Don Schlitz made popular in the mid 1990s. Wouldn’t it be great if that at every turning point in life we had someone, perhaps a Chaplain, to whom we could say . . . .

It’s amazing how you can speak right to my heart
Without saying a word you can light up the dark
Try as I may I can never explain
What I hear when you don’t say a thing
The smile on your face lets me know: that you need me
There’s a truth in your eyes saying you’ll never leave me
The touch of your hand says you’ll catch me wherever I fall

WELCOME TO THE TEAM

GINNY DIGELLO

Ginny DiGello has joined St. Vincent’s HealthCare as the System Director of Case Management. Since 2009, Ginny has served as the Program Director of Nursing Operations at UPMC Hamot in Erie, Pennsylvania and was responsible for nursing operations and administrative activities at the 412-bed tertiary care facility. In this role, Ginny had leadership responsibility for Case Management, Clinical Nursing Education, Pastoral Services and Nursing Strategic Planning. Additionally, she was responsible for the hospital’s magnet program journey, shared governance and professional practice. Ginny has led numerous improvement efforts such as demand and capacity management, readmission reductions and efficient management of observation services.

Ginny has a Bachelor of Science in Nursing from Villa Maria College and a Master’s of Science in Nursing Administration from Gannon University. She is a member of the American Organization of Nurse Executives, the Pennsylvania Organization of Nurse Executives, Sigma Theta Tau, Eta Xi (Nursing’s Honor Society) and the American Case Management Association.

Ginny has been married to Dennis for 26 years. He is retired from General Electric where he worked as a Production Controller. They have four adult sons. The DiGellos are avid hockey fans and have spent the last 17 years watching their kids on the ice.

Ginny began her SVHC career September 30th. Her office is located in the Case Management Department.

To watch a video about the Pastoral Care team at St. Vincent’s HealthCare, visit www.jaxhealth.com and click on Services. You will find a link to the Pastoral Care page.
Thousands of people on the First Coast laced up their shoes to help fight heart disease and save lives. The 2013 First Coast Heart Walk, put on by the American Heart Association, was held at Metropolitan Park in Downtown Jacksonville Sept. 21. St. Vincent's HealthCare was one of the proud sponsors of this year’s walk. The day began with a health festival and opening ceremonies. The walk kicked off at 9 a.m. with nearly 18,000 attendees. According to the American Heart Association, the event raised over one million dollars, which is a new record for their event.

St. Vincent’s HealthCare had a military tent set-up this year with the theme: “Arm yourself against heart disease.” Volunteers passed out SVHC temporary tattoos and people waited in line for their free MASH-style event photo.

Our health system had more than 400 registered walkers and achieved its fundraising goal of $40,000.

St. Vincent’s is proud to support the cause and help spread the word about cardiovascular disease, the number one killer of all Americans. Thank you to everyone who volunteered to be a part of this life-saving event! With your dedication, we are able to help our community live longer and stronger!

The Association for Infection Prevention and Epidemiology (APIC) highlights the importance of interventions to improve patient outcomes. Over the years, Infection Prevention Week has expanded to every corner of the globe, including Australia, the United Kingdom, the Middle East and Southeast Asia.

Here in the United States, the Centers for Disease Control and Prevention (CDC) estimates healthcare-associated infections cost hospitals at least 28.4 billion dollars a year. Beyond the financial costs, patients often experience an increased length of stay, additional doctor visits and require more medications.

St. Vincent’s HealthCare, in partnership with Ascension Health, is committed to healthcare that is safe. Everyday our associates perform activities to keep our patients, visitors and staff safe from harmful germs. Environmental cleaning, instrument reprocessing, laundry, and safe food handling are just a few examples. The most important activity is the performance of good hand hygiene. The number one way to prevent the spread of infection is to use an alcohol-based foam hand sanitizer before entering and exiting a patient’s room and washing with soap and water whenever hands are visibly soiled.

We can all help promote safety by doing a few simple things:
• Practice good hand hygiene
• Cover your cough and sneezes
• Get your flu shot

WHY?
……..because Infection Prevention is everyone's business.
Call it a big win for associates at St. Vincent’s! On Friday, Sept. 6, several Jacksonville Jaguars football players visited St. Vincent’s Riverside to thank our nurses for their commitment and dedication to our community. The visit came just in time for the regular season home opener.

Twenty-five nurses were selected to receive two tickets to the season opener against the Kansas City Chiefs. Associates were asked to wear their favorite Jacksonville Jaguars gear! Even St. Vincent’s Riverside Chief Nursing Officer Gail Green got into the game by sporting a stick-on “stache” resembling Owner Shahid Khan’s famous handlebar mustache. In addition, players provided autographs and posed for pictures with associates in the lobby.

The event was part of the Jacksonville Jaguars STAND UNITED Fridays campaign. STAND UNITED Fridays take place prior to every Jaguars 2013 NFL regular season game and are designed to get fans in the spirit.

Two teenagers in Northeast Florida will have some assistance paying for college thanks to scholarships from a former member of the St. Vincent’s HealthCare Foundation Board.

First Coast High School Student Bridarra Lovett and Paxon School for Advanced Studies Student Alexis Patterson are both receiving $1,000 scholarships for their commitment to community service and academics. These high school seniors are the first winners of the Louise Gidden Jones Memorial Scholarship Endowment.

Jack Jones, who served on the St. Vincent’s HealthCare Foundation Board of Directors, created the endowment in memory of his wife Louise, a longtime member and Past President of the St. Vincent’s Auxiliary, and longtime member of the Community Board and Advisory Board. Both Jack and Louise dedicated their lives to volunteering and improving the lives of people in our community.

The Louise Gidden Jones Memorial Scholarship will be given annually to two exemplary teenage volunteers with the St. Vincent’s Auxiliary Teenager Volunteer Program.
St. Vincent’s Southside Raises Money to Provide Memory Boxes

St. Vincent’s HealthCare is known for providing compassionate care to our patients and not just when life delivers miracles. Often that compassionate care is needed when patients go through difficult times.

St. Vincent’s is involved in the Margaret’s Memories Memory Box project, launched in 2011 by a Jacksonville woman who lost her daughter to a congenital heart defect. Baby Margaret passed away two hours after she was born. The family was provided with a comforting memory box to help them with the healing process.

The loss of Baby Margaret prompted the mother to start her own box-making mission with her local church. The church now donates boxes to local hospitals, including St. Vincent’s Riverside and St. Vincent’s Southside, so families experiencing perinatal loss can find the same level of comfort & support during their time of need. The boxes, which are filled with items such as clay for handprints & footprints, angel’s pocket blankets, handmade hats, and heart containers for hair clippings, are given to families who are going through a similar loss.

Recently, St. Vincent’s Southside Mission Committee collaborated with a group at Riverside Park United Methodist Church to raise money to purchase materials for memory boxes.

Thank you to everyone who helped with this project. Your care and compassion are what make St. Vincent’s HealthCare stand out!

The St. Vincent’s Southside Mission committee sold paper angels that donors could write their name on and hang in the cafeteria. Throughout the two week fundraiser, the committee raised $1,000 to purchase items to fill more than 30 boxes! Kyle Sanders, Sister Clare Marie Angermair and the members of the Southside Mission Committee were on hand to present the gift on behalf of St. Vincent’s Southside.

St. Vincent’s Riverside Introduces Circle of Champions

The Circle of Champions is a group of associates representing the voice of ALL associates in ALL departments. It was first introduced at St. Vincent’s Southside. Now, St. Vincent’s Riverside has created a team. The names of those team members are listed below.

Your 2013 Circle of Champions at St. Vincent’s Riverside

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<thead>
<tr>
<th>CHAMPION</th>
<th>DEPARTMENT</th>
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<tbody>
<tr>
<td>Adrienne Cook</td>
<td>Care Management</td>
<td>Angela Young</td>
<td>Pulmonary</td>
<td>Ansley Harper</td>
<td>ED</td>
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<tr>
<td>Carline Kahlre</td>
<td>Senior Center</td>
<td>Carol Pickens</td>
<td>Property Management</td>
<td>Cassandra Carmon</td>
<td>Imaging-CT &amp; MRI Unit</td>
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<tr>
<td>Catherine Ray</td>
<td>Central Supply Processing</td>
<td>Elizabeth Foster</td>
<td>Food Services</td>
<td>Grant Davis</td>
<td>Safety &amp; Security</td>
</tr>
<tr>
<td>Heather Pounds</td>
<td>Surgical Services</td>
<td>Jennifer Dalton</td>
<td>4E</td>
<td>Jessalene Ziegenschwanz</td>
<td>Chemistry/Hematology</td>
</tr>
<tr>
<td>Isaac Monez</td>
<td>Surgical Services</td>
<td>Jody Wogan/Whitewoods</td>
<td>Services-OBGYN</td>
<td>Karen Jackson</td>
<td>Housekeeping</td>
</tr>
<tr>
<td>Kelly Stephens</td>
<td>Mobile Health</td>
<td>Kimberly Cobb</td>
<td>Imaging-MRI</td>
<td>Leda Holloway</td>
<td>ICU/Dayshift</td>
</tr>
<tr>
<td>Leesa Walker</td>
<td>Breast Center</td>
<td>Lindsey Butler</td>
<td>3E &amp; 3C</td>
<td>Madison Starnes</td>
<td>2S &amp; 2W</td>
</tr>
<tr>
<td>Maria Pabon</td>
<td>Cyrology/Pathology/School</td>
<td>Marilyn Kelly</td>
<td>Surgical Services</td>
<td>Marilyn Townsend</td>
<td>Cancer Services</td>
</tr>
<tr>
<td>Mary Smith</td>
<td>SE &amp; SC</td>
<td>Michelle Ernsen</td>
<td>Service Excellence Performance Improvement</td>
<td>Nancy Neck</td>
<td>HIM</td>
</tr>
<tr>
<td>Roxanne Wurks</td>
<td>Plant Facilities</td>
<td>Robert Flanagan</td>
<td>OHC/CCU/TEE</td>
<td>Robin Bettman</td>
<td>Pharmacy</td>
</tr>
<tr>
<td>Robbi Scott</td>
<td>Rehab Services</td>
<td>Roland Kibbe</td>
<td>Phlebotomy/Transfusion Processing</td>
<td>Sara MacNeil</td>
<td>4C</td>
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<tr>
<td>Peggy Sapor</td>
<td>PICC/Nursing Admin</td>
<td>Sheri Sanchez</td>
<td>FOP/AN/Nursery</td>
<td>Sister Patricia Men</td>
<td>Mission Integration</td>
</tr>
<tr>
<td>Tommy Wenz</td>
<td>SW &amp; SW</td>
<td>Tanakia Daniels</td>
<td>Micro/Blood Bank/ Lab Info</td>
<td>Ted Harman</td>
<td>Clinical Engineering</td>
</tr>
<tr>
<td>Terri Easterling</td>
<td>Human Resources</td>
<td>Tiffany Adams</td>
<td>PAT/Burg Center</td>
<td>Tijana Kurec</td>
<td>Cardiology</td>
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Because the Circle of Champions is your voice, it is important for you to weigh in. You may need equipment, tools or resources to be more effective in your job and the process is very easy to voice those requests to the Champions.

To make a wish or write a note on The Voice:
1. Access the front page of the Intranet/Associate Connection. Select Circle of Champions in the tool bar on the left. It will bring up, Circle of Champions—The Associates Have a Voice page.

2. On the right side of the page you will select: make a wish or the voice. Make sure that you fill these forms out completely, including your full name and select the proper campus. Your wish will be assigned to the appropriate department champion’s inbox. This champion will then help advocate with management for your wish to be granted.

3. It is then decided if the resources are available. Though not all wishes or voice requests are able to be granted, explanations will be given as to wishes that are on hold or denied. Wishes granted and not granted will appear on the page with a detailed explanation.
Grant Enables Mobile Health to Offer Specialized Diabetes Care to Vulnerable Population

By: Ilyssa Drumm, Marketing & Communications

In 1991, St. Vincent’s was asked to help with a TB outbreak affecting African American migrant farm workers in Putnam County. While helping the farm workers, Sister Mary Ann Azar with Catholic Charities proposed the idea of St. Vincent’s providing mobile health outreach services to the community on a regular basis. Her idea launched the beginning of the St. Vincent’s Mobile Health Outreach Ministry (MHOM), a program designed to provide consistent access to healthcare for underserved families in Northeast Florida.

Through the years the program has observed a large number of patients with chronic diseases, particularly hypertension and diabetes. Until now, there were no diabetes education classes for the uninsured in this region. This year, through a Mission and Ministry Grant awarded to St. Vincent’s from Ascension Health, the Mobile Health Outreach Ministry is able to offer highly specialized diabetes outreach services.

With the grant, the Mobile Health program hired a full-time Registered Nurse and Certified Diabetes Educator. Laurie Mai, who is passionate about helping patients improve their lives, will teach approximately 200 patients with diabetes in Duval, Clay and Putnam Counties about self-management skills, medication usage, nutrition and physical activity. She will also assist patients in scheduling diabetes services.

“I am looking forward to providing individual and group education to help patients take control of their disease,” said Mai. “Diabetes is a complex disease that can be difficult to manage, especially for those who are already poor and don’t have the means to access the right kind of care.”

The grant also allows us to expand our services by offering help to nearly 50 underserved diabetes patients in Nassau County.

“The program is truly a reflection of the Mission of the Daughters of Charity,” said Sister Cora Anne Signaigo, DC. “This project will help people learn how to take better care of themselves and be healthier, more productive members of the community.”

With the right education, tools and medical care, it is our hope patients will become empowered to successfully manage this complex disease and have a better quality of life.

The St. Vincent’s MHOM Diabetes Program recently received its certificate of recognition from the American Diabetes Association. To learn more about our certified diabetes programs, call Laurie at (904) 308-7809.

FURNITURE

Rooms-To-Go Sofa Set For Sale - $700 OBO (cash only). Beige corduroy & print detail. Set includes full size sofa, oversized chair, matching ottoman, sitting chair with decorative pillow, dark brown wood coffee table with single drawer. Very comfortable, clean condition from a non-smoking, pet-free home.

If interested, call Laura at (904) 497-3908.

60-inch round dinette table, leaf and 4 chairs for sale. The furniture set is oak wood in excellent condition. $150.00 OBO. If interested, call Tyshell at (904) 955-8206.

PETS/ACCESSORIES

FREE Guppies (tropical fish) – 2, 10, 30 or 40. They can live in a fish bowl like a gold fish. Please call Phyllis A. at (904) 318-7866.

PROPERTY FOR SALE

VEHICLES / MOTORCYCLES / MOTORHOMES / BOATS / YARD EQUIPMENT / ACCESSORIES

2006 JAGUAR XK8 Convertible for sale - Victory limited edition, leather, bluetooth connectivity, navigation system, ivory interior, copper black exterior, adaptive cruise control, trunk mounted 6-disc compact disc changer, 47K miles. Asking $18,959. If interested, text Donna at 904.472.5195.

1953 Ford Pick-Up Truck for Sale. Asking $9,500. If interested, call Delores at (904) 308-8305 or (904) 703-4211.


CLASSIFIEDS

Ads may be placed by associates, physicians and their staff, volunteers and family members. Ads must be for personally owned items. Ads for businesses will not be accepted. Ads will run for one monthly issue. To submit an ad, email: ilyssa.drumm@jaxhealth.com
St. Vincent’s proudly supports Memories of Love, which helps families who have a parent facing a life-threatening illness and young children (ages 16 and under). The entire immediate family is sent to Orlando for a fun-filled respite that creates joyful, lasting and loving memories. The trip includes theme park tickets, hotel accommodations, discounted meals and $200 for travel and incidentals. Approval is not based on income and the application process is easy. For more information, or to apply, call (904) 596-2789 or (800) 625-1566, or visit their website, www.memoriesoflove.org.

Corporate Responsibility Program

The mission of our Corporate Responsibility Program is to inspire members of our ministry, to promote ethical and honest practices in day-to-day operations, identify high risk areas, detect and prevent ethical violations and comply with Federal, State, and Local Laws.

To learn more about our Corporate Responsibility Program, visit the corporate responsibility page on the Associate Connection.

Please Note: The Corporate Responsibility Manual was recently revised.

St. Vincent’s offers training in five medical disciplines and readers are encouraged to call for more information:

- Computed Tomography 308-8567
- Diagnostic Medical Sonography 308-8272
- Nuclear Medicine Technology 308-8484
- Medical Technology 308-3817
- Radiologic Technology 308-8552

St. Vincent’s HealthCare. Please submit articles and ideas for articles via interoffice mail to Marketing and Communications, email to ilyssa.trussel@jaxhealth.com or fax to 308-4072.

If you have a concern about patient safety, please call the SVHC Patient Safety Hotline, 308-SAFE. You can remain anonymous.

Stay Connected

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Mediscoop is published monthly for associates, physicians, volunteers and friends of St. Vincent’s HealthCare. Please submit articles and ideas for articles via interoffice mail to Marketing and Communications, email to ilyssa.trussel@jaxhealth.com or fax to 308-4072.

Deadlines for the next two issues of Mediscoop
November Mediscoop: October 7
December Mediscoop: November 4

Marketing and Communications
2 Shircliff Way, Suite 615 DePaul