Eucharistic Celebration and Commissioning of
Moody Chisholm

Moody Chisholm was commissioned as our new CEO and President at a ceremony steeped in Catholic tradition at St. Paul’s Catholic Church July 27.

The commissioning ceremony included mass and is built upon our faith that leadership is a call from God.

“We as a community pray and ask God to bless Moody as he takes up his new role as leader of this local Ascension Health (AH) ministry, and we commit our support to him on this journey,” said David Pringle, Vice President Mission Integration, as he welcomed all who attended the commissioning.

Most Reverend Victor Galeone, Bishop of the Diocese of St. Augustine, was the Principal Celebrant and Homilist for the Eucharistic Celebration and Commissioning of Moody, held at St. Paul’s Catholic Church.

Several symbolic gifts were presented to Moody and his family during the ceremony. The gifts are designed to serve as reminders of our greater mission.

(continued on page 2)
**The Presentations**

**Ascension Health logo:** A reminder that “you are a leader in this national Catholic health ministry, along with so many others who share its vision and values, and who make present the healing mission of Jesus in our world.”

*Presented by: Robert Henkel, President, Healthcare Operations, Chief Operating Officer, AH*

*Challis Lowe, Senior Vice President, Organizational Development and Human Resources, AH*

**Seal of Daughters of Charity:**
A reminder of the Vincentian Mission and the traditions that the Sisters brought to this ministry in 1916.

*Presented by: Daughters of Charity serving at SVHC, Sr. Clare Marie Angermaier, Sr. Lucie Thai*

**Anchor:** Represents the solid foundation and support of the sponsoring congregations of Ascension Health. The anchor is a sign of both stability and hope. “As you chart the course to the future for SVHC, know that the foundation of your ministry is deep and lasting.”

*Presented by: Jack Logue, Sponsor’s Council, AH, Director, Spirituality Center, SVHC*

*Sr. Mary Kay Hadican, CSJ, SVHC Board*

**Pottery Pitcher and Bowl:** A symbol of Creativity and Service. “May it be for you a reminder of your call to Servant Leadership and Courageous Innovation.”

*Presented by: Sr. Jean Rhoads, D.C., Sponsor Liaison, Daughters of Charity*

*Karen Darnell, System Vice President, Nursing, Chief Nursing Officer, SVHC*

**Candle:** A sign of light and healing. “May your ministry here at SVHC ensure that the ‘best thinking and practices’ are available to every patient.”

*Presented by: Phil Perry, M.D., Executive Vice President and Chief Medical Officer, SVHC*

*Carrie Goodwin, Vice President for Physician and Business Development, SVHC*
Moody was challenged by the

Call to Action and Core Values:

**Leadership rooted in Dedication and Creativity:** “See change as the opportunity to be inventive and resourceful, giving hope to pursue new ideas with courage and innovations.”

*Challenge given by:* Anthony Tersigni, President and Chief Executive Officer, AH

**Integrity and wisdom:** “Bring the gifts of your own integrity and wisdom – these gifts of your heart and mind – to the service of stewarding this ministry and its continued growth in excellence.”

*Challenge given by:* Sister Maureen Maguire, Senior Vice President, Mission Integration, AH

**Leadership rooted in Service of those who are poor and vulnerable:**

“Recognize that vulnerability comes with the many faces of our patients, their families, co-workers, and those in the surrounding communities.”

*Challenge given by:* Laura Kaiser, President and Chief Executive Officer, Sacred Heart Health System; Ministry Market Leader, Gulf Coast and North Florida Region.

**Anointing of Hands:** “We commission you to uphold the Mission, Vision and Values of the Health System, and to further the healing ministry of Jesus Christ and the teachings of the Catholic Church. May you be blessed with vision and courage – and challenge all at St. Vincent’s to excel in living its Mission.”

*Performed by:* Robert Henkel, AH Jane Lanier, Executive Vice President and Chief Development Officer, SVHC

May we all join in the blessing voiced by Bishop Galeone:

“May God strengthen you and bring your work to completion. May hope accompany your journey throughout the days to come. May God’s abiding presence be with you all the days of your life.”

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**Other participants in the Eucharistic Celebration and Commissioning:**

**Chaplains, SVHC**

Gene Miyamoto
Alfred D. Harding Jr., M.D.
Paul Rebenack, M.D.
Rick Mullaney
Pat Thornton
Body and Soul, Music Accompaniment
Laurie Teppert

**Priests of the Diocese of St. Augustine**

Lorraine Keith
Adam Bauman
Dee McKrow
Jan Lipsky
David Meyer
Nancy Faller
Nancy Gallagher
Dorothy Brown

**Father Alex Primavera**

Parker Poitevent
Jaye Strickland
Jamie Buller
Teresa Butts
Mary Alice Phelan
Julie Pickren
Lisa Zatkos
Carla Shaw
Service Excellence LEGENDS

By Paula Naugle
Service Excellence

Take a moment to read about the associates from the April–June quarter, who were recognized as Service Excellence Legends at the July board meeting. They were honored for going above and beyond their duty in caring for others.

Ruby Hyers, an associate care provider on 2 East at St. Vincent’s, received a thankful letter from a patient’s family. “On behalf of my entire family, I would like to extend a special thank you to ACP Ruby Hyers. Ruby was one of my mother’s sitters during the first days of her stay. She went out of her way to make sure my mother was comfortable and had everything she needed. Among other things, Ruby fed my mother (not an easy task as she very rarely has an appetite anymore), bathed her, and most importantly got her to laugh. Due to the Alzheimer’s, mom tends to cry a lot and this was manifested in the hospital. To see her smile at times meant so much to us, and we have Ruby to thank for that. No matter where she was assigned during her shift each day, she made a point of checking on my mother. She was an absolute gift to us!” Nothing says it better than the words of a patient’s family.

Sheckie Rahmanovic, an ECS associate at St. Luke’s, was acknowledged for the overwhelming amount of recognition she receives from patients, family, and peers for outstanding service. In the last two months, she has received three Spirit Cards, seven mentions from patients for excellent service in post discharge phone calls, and has been named 12 times in comment cards as someone the patient wants to recognize for providing outstanding care. Everyone can feel her generosity of spirit and caring nature when she is around. Sheckie is truly making a difference in people’s lives at St. Luke’s Hospital.

Susan Manis has been a medical technologist in St. Vincent’s Laboratory. Recently, Susan showed compassion and dedication to our Core Values when she assisted a lost and confused elderly man. The gentleman, who suffered from Alzheimer’s, was trying to find his wife after being separated from her at SVMC. Susan took the time to find out his wife was at her appointment in one of the physician office buildings.

Once she found out the physician’s name and location, Susan walked the gentleman over to the office to make sure they were reunited. His wife was happy and relieved to see him. Thank you Susan, for caring and going the extra mile.

For almost 19 years, Susan Manis has been a medical technologist in St. Vincent’s Laboratory. Recently, Susan showed compassion and dedication to our Core Values when she assisted a lost and confused elderly man. The gentleman, who suffered from Alzheimer’s, was trying to find his wife after being separated from her at SVMC. Susan took the time to find out his wife was at her appointment in one of the physician office buildings.

Jenny Valledor, a critical care nurse on 5 East, was recognized by her nurse manager for helping a patient feel more comfortable with controlling his pain with medication. After cardiac surgery, ortho surgery, and suffering from pneumonia, the patient was in constant pain. He was refusing anything more than a low level of medication for a fear of dependence. Later, when the nurse manager returned to talk with the patient, his mood was much improved and he told her Jenny helped him understand the disparity between addiction to medication and tolerance. He said that she had made a tremendous difference in his attitude about taking additional pain medication and when he finally did, he felt enough pain relief that it even changed his attitude about everything he had to endure throughout the past year. He said, “when I think of Jenny, two words come to mind: compassion and professionalism. It was her perception and gentleness that helped me to accept help.”

Please help us in recognizing all the Service Excellence Legends for living the Core Values of St. Vincent’s HealthCare.
St. Luke’s nursing alumni gathered at St. Luke’s Hospital to celebrate their fiftieth anniversary on June 12. This amazing group of women, a very important part of our history, buzzed with excitement to catch up with friends they had not seen in a very long time. Some of the women brought their families and some traveled together in groups. Doctors that led the nursing school were in attendance too!

The nursing alumni have a scholarship fund that provides the opportunity to attend nursing school to students who would not otherwise have the means to do so. Three scholarship recipients spoke about how much it meant to have been given this gift to learn and eventually serve in the field of their dreams.

Stephanie Harden and Lisa Maldonado told the crowd about St. Vincent’s Foundation outreach programs that serve patients, the community and our own associates. The Foundation also offers nursing scholarships that provide opportunities for several associates to advance their careers and achieve their goals.

Crystal Culbertson gave the nurses an update on St. Luke’s as a growing community hospital. She described programs in depth and discussed some future goals. Cricket Olafson and Phyllis Benitez discussed volunteer opportunities and the membership benefits of Club 55+.

Everyone had a great time and we look forward to celebrating with these amazing women and their families next year!
Gift Shop Makes it Easy to Send Cheer Cards

By Coleen Rickey
Volunteer Services

Nothing says, “I’m thinking of you,” quite like a special delivery. The Gift Shop now offers anyone with internet access the option to send a little CHEER to a loved one at St. Vincent’s Medical Center, St. Luke’s Hospital or St. Catherine Labouré Manor absolutely free. There are four categories of cards available to choose from: Get Well, Thinking of You, New Baby, and Birthday/Milestones.

Visitors just go to www.jaxhealth.com, click on Quick Links on the right side of the page, and click on Send a Cheer Card. The visitor will be directed to the Cheer Card page with easy to follow instructions. The visitor can choose to email the Cheer Card to a personal email address or have the greeting printed and delivered in person to the patient or resident’s room by one of our volunteers.

To better serve our visitors and their loved ones under our care, we will be expanding our on-line Gift Shop soon. Until then, let your fingers do the typing and leave the delivery up to our Volunteer Services Department.

The Culture of Mobility: A Nursing and Rehabilitation Collaboration

Have you heard about the latest collaboration between Nursing and Rehabilitation? It’s becoming known as “the culture of mobility.” We are working together to get patients moving quicker after illness and surgery. We are trying to prevent the negative impacts of unnecessary bedrest, which leads to instability and falls.

Mobilizing patients is a shared responsibility between nursing and therapy. Unless a patient is on bedrest for a specific medical reason, they need to get up. Some patients are just generally weak and need to be encouraged to walk without the need for therapy. Once a physician orders “activity as tolerated,” or “out of bed with assistance,” it is time to mobilize that patient.

Several nursing units are participating in a pilot program receiving the therapist’s schedule of patients so the team can work together prioritizing patient needs and preparing the patient for therapy.

We are working together to ensure we maintain as much health and strength as possible, as we work to heal our patients medically. We want our patients to be safe on our watch, and we also know that the stronger they are the safer they will be.

St. Vincent’s is acquiring more fall alarm monitors, mechanical lifts, walkers, and gait belts for the nursing units. We want to mobilize our patients while ensuring safe patient handling. As we move forward, changing our culture to one that encourages mobility, you will see more education, including a mobility fair coming in September!
Handwashing is the single most important act you can do to prevent getting sick and making others sick. The Center for Disease Control estimates that 5,000 people die each year from food borne illness. Each year, 78 million patients become ill and 80,000-100,000 people die from healthcare acquired infections.

Studies have shown these statistics could be reduced with proper hand hygiene. Remember to foam your hands before and after contact with our patients or their environment. For visibly soiled hands scrub with soap and water for 20 seconds and use a paper towel to turn off the faucet.

Beyond the healthcare environment, we are called upon to be good examples to our community. Practice and encourage the use of good hand hygiene before you eat and after you use the bathroom; before, during and after preparing food; after handling animals or animal waste; after playing sports; after changing diapers; and anytime your hands are dirty.

In 1986, President Ronald Reagan declared the third week of September National Clean Hands Week. The purpose of this special week is to raise awareness of the importance of good hand hygiene for the prevention of illness. Other countries around the world have adopted this event so the week is now designated as International Clean Hands Week.

Watch for new “mirror sticks” in our public and associate restrooms, which outline the steps for proper handwashing.

During the week of September 19-25, SVHC will celebrate by sponsoring roving clean hands spot checks. There will be prizes!

For more information, please call Infection Prevention at 308-8471.

Above all, remember that Clean Hands Save Lives!
St. Vincent’s HealthCare announced it will offer assistance to Jacksonville’s major employers in setting up onsite employee health centers. Through a partnership with one of the nation’s largest providers of onsite health centers, Reston, Va-based Comprehensive Health Services (CHS), Inc., St. Vincent’s will provide a broad, integrated healthcare delivery model designed specifically for major organizations.

The onsite health centers will coordinate care through St. Vincent’s HealthCare in a manner that is patient-centered and improves health and cost outcomes.

“We have partnered with CHS to bring a needed service to large employers in Jacksonville. This benefits the employee by way of convenience and the employer with a gain in productivity,” said St. Vincent’s CEO Moody Chisholm.

“We believe that the onsite health center is increasingly becoming the patient-centered medical home for large and mid-size employers. By teaming with St. Vincent’s, and with the extensive and high-quality services it has in the Jacksonville community, we believe employers here have a decisive opportunity to positively impact employee health status and cost. To truly address patient health trends, it takes a coordinated effort of community health resources, and we believe that an onsite health center can serve as a critical part of this solution,” said Stuart Clark, CHS Executive Vice President.

MinuteClinic and SVHC Form Clinical Affiliation

Agreement Includes Clinical Collaboration and Integration of Electronic Medical Records

MinuteClinic, the retail health care division of CVS Caremark (NYSE: CVS), and St. Vincent’s HealthCare have entered into a clinical affiliation to enhance the high quality, affordable healthcare services they provide in communities throughout the Jacksonville metropolitan area.

Under the agreement, St. Vincent’s Primary Care family physicians will serve as medical directors for MinuteClinic locations in Jacksonville. In addition, MinuteClinic and St. Vincent’s will collaborate on patient education and disease management initiatives and will inform patients of the services each offers. St. Vincent’s Health System will accept patients who need a level of care that is not provided at MinuteClinic. Signage at MinuteClinic locations will inform patients that each site has a clinical affiliation with St. Vincent’s Primary Care.

MinuteClinic has seven walk-in medical clinics open seven days a week inside select CVS/pharmacy stores in Jacksonville, Macclenny, Orange Park and St. Augustine. The clinics are staffed by nurse practitioners who provide treatment for common family illnesses and administer wellness and prevention services and health condition monitoring.

“Patients are demanding better access to primary care services and this partnership will help our two great organizations deliver that to people in Jacksonville and southeast Georgia,” said St. Vincent’s CEO Moody Chisholm.

No appointments are required at MinuteClinic and most health insurance is accepted. Clinics in the Jacksonville area are open Mon.-Fri., 8:30 a.m. to 7:30 p.m.; Sat. 9 a.m. to 5:30 p.m. and Sun. 10 a.m. to 5:30 p.m.

(continued on page 9)
Christina Carkhuff, in St. Luke’s medical staff office, belongs to a group called “Women in Business Network” (WIBN). Each month, they pick charities to support and recently chose to collect school items for “Girls Inc.” Girls Inc. is a national research, education, and direct advocacy organization that inspires girls to be strong, smart, and bold.

The medical staff and administrative personnel at St. Luke’s contributed the bags and school items to fill several bags.

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Assumption of Service Reminder

**CSC Help Desk Changeover to AHIS**

AOS (Assumption of Service) is the upcoming changeover from the CSC (Computer Sciences Corporation) Help Desk to AHIS (Ascension Health Information Services) Service Desk on August 31.

What to expect with the Assumption of Service of the Help Desk by AHIS:

- The local Help Desk number stays the same: 308-7565.
- Your current network, system and Email logon(s) and password(s) stay the same.
- Your Email migration will be scheduled according to your last name during September.
- Look for an Email migration notification and schedule.
- Approved BlackBerry users will be contacted individually.
- Smart Phone instructions are included in the Email migration notification.

Email Help Desk is available September 6 – 24, 8 a.m. to 5 p.m.: 308-7070.

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Club 55+ is being revitalized!

This program offers unique benefits to its members, including some fun activities. Anyone 55 years of age or older qualifies for Club 55+. If you would like more membership information, contact the Club 55+ office at 308-7357.

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Minute Clinics are located within the following CVS Pharmacies:

Store #7980
121 W. Macclesney Ave
Macleeney

Store #3591
2703 N. Ponce De Leon Blvd.
St. Augustine

Store #3486
906 Blanding Blvd.
Orange Park

Store #5254
(Southside Blvd. & Touchton)
4280 Southside Blvd.
Jacksonville

Store #7129
9509 San Jose Blvd. (& Sunbeam)
Jacksonville

Store #8377
120 Saint Johns Commons Rd.
Jacksonville

Store #1114
4397 Roosevelt Blvd.
Jacksonville

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Ann Stephens

Gift Shop Manager Edie Foy recently returned from the Atlanta Gift Show and brought back lots of ideas for new items for our Gift Shops. Stop in and check out the new items arriving daily from Natural Life, Trevis Tumbler, Glory Haus and much more, as shown by Ann Stephens!
Voter Registration Opportunities
at SLH, SVMC and SCLM

By Mary Alice Phelan
Community Relations

Staff from Duval County Supervisor of Elections Jerry Holland’s office will be on three St. Vincent’s’ HealthCare campuses in September. You may register to vote for the first time, or if already registered, you may change your name, address, and/or political party.

Check the schedule below for the most convenient Voter Registration Day for you. This service is available to associates, residents, patients, and visitors.

To register to vote you must:
- Be a United States Citizen
- Be a resident of Duval County
- Be 18 years of age
- Not now be adjudicated mentally incapacitated with respect to voting
- Not have been convicted of a felony without your civil rights having been restored
- Not claim the right to vote in another county or state

A valid Florida Driver’s License/Florida ID Card is required. If you do not have either of those, you must provide the last four digits of your Social Security Number.

Registration Information

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<th>Date</th>
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<tr>
<td>Thurs., September 16</td>
<td>9 a.m. to 1 p.m.</td>
<td>Lobby, St. Vincent’s Medical Center</td>
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<td>Thurs., September 23</td>
<td>9 a.m. to 1 p.m.</td>
<td>Lobby, St. Luke’s Hospital</td>
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<td>Thurs., September 30</td>
<td>1 p.m. to 5 p.m.</td>
<td>Lobby, St. Catherine Labouré Manor</td>
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Exercise your right to vote. We owe it to those who have given their lives to preserve our right to vote. For additional information, please contact Mary Alice Phelan at 308-7437 or Phyllis Appleby at 308-8574.

Dinner at Moe’s Supports Making Strides
St. Vincent’s “Famous” Faces Will Be There

You can support the American Cancer Society’s Making Strides event as you enjoy dinner at Moe’s Southwestern Grill, 4403 Roosevelt Blvd., 5 to 8 p.m., Monday, September 6. Make sure you mention to the cashier that you are there to benefit Making Strides. Moe’s will donate 10-15% of all the business we bring in to The American Cancer Society’s Making Strides Against Breast Cancer.

Keep your eyes peeled since team “Breast Friends” and several “famous” St. Vincent’s faces will be welcoming you at the door, rolling burritos, and walking around the dining room making sure you’re happy! This event is not restricted to St. Vincent’s employees so bring your friends, family and tell everyone you know. Come on out, have some great food and support a great cause.
In addition to delivering babies, Dr. Lee’s areas of clinical interests are minimally invasive gynecological surgery, infertility and menopausal hormone therapy.

The North American Menopause Society (NAMS) recently recognized Dr. Lee with one of ten NAMS/Teva 2010 Women’s Health Medical Residents Excellence Awards for her outstanding contributions to the field of women’s health and menopause.

Dr. Lee’s research paper entitled, “The Oncogenic Potential of Endometrial Polyps: A Systematic Review and Meta-Analysis,” has been accepted for publication in the lead journal for OBGYN (The Green Journal).

Dr. Lee’s office is located at 6885 Belfort Oaks Place, Suite 300. To learn more about Dr. Lee or to schedule an appointment call 296-4200.

The Family Birth Place

at St. Luke’s Hospital

In an effort towards conservation, St. Luke’s Cafeteria now sells reusable mugs for $1.30, with fountain soda beverage refill charge of just $.99.

St. Luke’s Family Birth Place welcomes
Stefanie Cruz Lee, MD, OB/GYN

SLH Dietary Associate
of the Month

By Ed Gregorio
SLH Dietary Department

St. Luke’s dietary department takes pride in recognizing Elizabeth Watford as Associate of the Month for July for her outstanding work and exemplary behavior. She was selected by her peers for her Teamwork, Attitude, Initiative, Patient/Customer Service Excellence and Leading beyond her duties. The selection recognizes her commitment to dietary’s initiatives: CARES – Compassion, Accountability, Respect, Enthusiasm, and Service.

The honorees receive special gifts that can be used to continue their celebrations at home. “In addition to being recognized with a framed certificate,” says Ed Gregorio, Director SLH Dietary, “each Associate of the Month receives a $20 Publix gift card, a $15 movie card, one large pizza, and a six-pack of cola.”

Thank you Elizabeth, for your hard work and strong commitment to deliver excellent service to all our patients and customers!

Elizabeth Watford was selected by her peers as SLH Dietary Associate of the Month for July. SLH Dietary Director Ed Gregorio and SLH Dietary Operations Manager Lawrence McKee expressed their appreciation to Elizabeth and presented her with a framed certificate and other gift items.
The St. Vincent’s HealthCare Foundation Guardian Angel Program allows patients and family members to pay tribute to a special healthcare professional who made a difference in their visit or stay at SVMC, SLH, or SCLM. It is wonderful to know that there are many Guardian Angels among us!

Several associates have been recognized as Guardian Angels recently, with each one receiving a custom-crafted “Guardian Angel” lapel pin in a special ceremony in their department or unit.

Gifts to the Guardian Angel Program benefit the Good Samaritan Fund, which cares for patients at St. Vincent’s, St. Luke’s and St. Catherine, who do not have adequate resources to meet their ongoing needs once discharged. If you would like information about this program, contact Angela Gilbert at 308-7306.
Lisa Maldonado, Michelle Mosley, Sr. Virginia Ann and Angela Gilbert

Mary Meyer, Karen Kessler, Denise Miller and Sr. Joan

Peggy Mortensen, Sr. Joan, Rexanne Weeks and John Cooper

Roger Millo and Angela Gilbert

Sara Dean, Rhonda Parrish and Lorraine Keith

Sr. Joan, Dr. Johnathan Constantin and Sr. Virginia Ann

Sr. Joan, Charlene Roberson, Sr. Virginia Ann and HR team.

Sr. Virginia Ann, Donna Allen and Valerie Ackerman

Sr. Virginia Ann, Kay Womack and Pat Robinson

Terri Poster-Taylor, Randy Hartley, Sr. Lucie, Dr. Igor Berengolts and Christine Smith

Dr. G. E. Chisholm and Sr. Joan

Jim Towler, Sr. Lucie and Dr. Nilay Nabar
Travelin’ Trophies
Return to Familiar Places

By Paula Naugle
Service Excellence

The Patient Experience Travelin’ Trophies are back in familiar places.

At SVMC, 4 East earned the Travelin’ Trophy for having an Overall Patient Satisfaction of 97.2 Excellent Rank for all Inpatient Medical Units nationwide from April through June 2010. This means 65% of their patients told us their perception of care in 4 East was excellent! This has been a well deserved award for 4 East; just six months ago, they had a rank of 9.4, in the single digits.

Moody Chisholm, Karen Darnell, Sister Virginia Ann and Sara Dean were on hand to help congratulate Nurse Manager Kathy Koenig and her unit. Kathy proudly proclaimed that it was due to all the associate’s hard work and dedication to provide excellent care! Moody made quite an impression by personally serving the cake.

SLH’s Travelin’ Trophy has been awarded to Outpatient Radiology for achieving an Excellent Rank of 90.3 for April through June 2010. This makes the fourth time SLH Radiology has won the quarterly Trophy since April 2008!

Seventy two percent of their patients said they provided excellent care! To mark this momentous occasion, Elaine Murtha, Sister Clare Marie and Randy Hartley helped them celebrate with the Travelin’ Trophy and cake.

Dr. Deacon-Casey joined in the celebration and proclaimed the Techs really make the difference.

What great teamwork!

Please help us in congratulating SVMC’s 4 East and SLH’s Radiology for their outstanding patient care!

Moody Chisholm served the cake at the 4 East celebration.

SLH Outpatient Radiology had an Excellent Rank of 90.3 for April through June 2010.

SVMC 4 East had an Overall Patient Satisfaction of 97.2 Excellent Rank for all Inpatient Medical Units nationally from April through June 2010.
SVHC associates are invited to support the Marine Run by manning the water station in front of SVHC. The runners will pass SVMC two times.

This is a great opportunity for teens who need community service hours. Friends and family are welcome to join the fun.

- No money to collect — no fundraising.
- Just come hand out water and cheer the runners on.
- Enjoy a live band, coffee and pastries and all the excitement.
- Free Marine Run t-shirts for volunteers

Following the race, all volunteers are invited to a “Special Thank You Party” with great food, party beverages, fun activities and Marine equipment at Metropolitan Park. It’s all free!

Jax. Marine Corps ½ Marathon & Freedom 5K
Saturday, October 16
6 a.m. to 8:30 a.m.

St. Vincent’s Water Station Riverside Avenue by the Dillon Garage

Contact Phyllis Appleby at 308-8574 or by e-mail, with your t-shirt size and phone number to register.
SVHC Welcomes New System Director of Operations, Supply Chain

By Gene Miyamoto
System COO & EVP

Please join me in welcoming Donald Mancuso to the St. Vincent’s HealthCare team. Don joined SVHC August 9; he will lead and serve as the System Director of Operations, Supply Chain. In this position he will be responsible for directing and implementing operations associated with SVHC’s Supply Chain, comprised of procurement, purchasing, inventory, warehouse operations, receiving, and supply distribution functions.

Don brings a wealth of knowledge and more than 31 years of experience in supply chain to SVHC and has held a variety of leadership positions. Most recently, he served as the System Supply Chain Director at Manatee Memorial Hospital, serving Manatee County community in Bradenton. Prior to that, Don was the Director of Materials Management for Charlotte Regional Medical Center, located in Punta Gorda. He also was the Director of Operations for 24 years for HCA West Florida Consolidated Services, which served 16 hospitals within the west Florida Region.

Don is excited about joining St. Vincent’s HealthCare and we look forward to advancing our supply chain initiatives with his leadership.

Dress Down Days
Support Charities

In support of several charitable events, SVHC associates and Ascension associates working with SVHC can look forward to these Dress Down Days:

Friday, September 24: Heart Walk
The Heart Walk event is Saturday, September 25.

Friday, October 15: Making Strides Against Breast Cancer
The event is Saturday, October 16.

Friday, November 12: Vincentian Food Pantry.
Thanksgiving is a special time of need.

These Fridays have been approved for associates to donate $5 to wear nice jeans or “fun scrubs” with the proceeds going to the specific event.

Dress down attire includes “fun scrubs” or neat jeans – no cut-offs or cut-outs. Please check with your manager or director regarding acceptable dress down attire for your area.

An authorized sticker must be worn each Dress Down Day – no exceptions. Stickers will be sold approximately two weeks prior to each Dress Down Day. Specific dates and locations for purchasing tickets will be announced via e-mail.

Be Informed
All Associates Can Participate in the Retirement Savings Plan

By Tammy Lota
Human Resources

Did you know that all associates, including part-time and PRN, are eligible to participate in the Ascension Health Retirement Savings Plan? Eligibility to enroll in the plan starts on your date of hire and you can enroll at any time of the year. If you have been employed by SVHC at least two years, you may also be eligible to receive company matching dollars. For more information, contact Jill Kelley, our Diversified On-site Representative, at 308-7780 or jkelley@divinvest.com.
A student came to the St. Vincent’s Ronald McDonald Care Mobile® (SV RMCM) recently for a follow-up visit concerning his asthma. He was seen in December and during this follow-up visit clinicians learned his family had lost their insurance and could not afford his asthma medications. The teen had been trying to manage his asthma by taking an over-the-counter nasal spray. St. Vincent’s Ronald McDonald Care Mobile (SV RMCM) intervened by funding the three appropriate medications he needed. At the student’s follow-up visit in April, Dr. Schneider noted “Asthma doing well.” In a follow-up call to the parent, it was learned that the student’s insurance had been reactivated.

This case shows the SV RMCM program filled the gap when this family needed us. We often see families who temporarily have no insurance, because of lost job, moving from another state, etc. The SV RMCM program is able to provide for their immediate needs during that time and, as in this case, the program made a huge impact on this child’s life and was a relief for the parent.

St. Vincent’s Announces Plan to Become a Primary Stroke Center

By Cynthia Hailey-Moore

The Joint Commission is expected to be at St. Vincent’s in December for our certification as a Primary Stroke Center. Stroke is the third leading cause of death in the United States after heart disease and cancer. The faster a patient receives treatment, the better the outcome. In collaboration with administration, neurologists, neurosurgeons, and other departments, The Primary Stroke Center will be ready to implement new protocols in September.

The eight specific measures to be reviewed by Joint Commission are:
- VTE prophylaxis
- number of patients that receive tPA (clot buster)
- antithrombotic therapy by day 2
- assessed for rehab services
- antithrombotic therapy
- anticoagulation for atrial fibrillation patients
- a cholesterol medication if LDL is greater than 100
- education specific to stroke.

St. Vincent’s already does extremely well (>80% of patients) except for the number of patients receiving tPA and the discharge education. Increased compliance in these two areas will improve with the new protocols and education in place.

Being certified by the Joint Commission as a primary stroke center is not just about giving clot buster (tPA) to patients but about giving the best possible care and education to every patient from the moment they come into our hospital until the time they are discharged. For additional information, contact Dr. Ravi Yarlagadda, Stroke Center Medical Director or Cynthia Hailey-Moore, Clinical Specialty Coordinator at 308-7906.
By Paula Naugle
Service Excellence Coordinator

St. Vincent’s HealthCare Spirit Cards provide an excellent way to recognize co-workers for going above and beyond the call of duty for a patient, patient’s family or in helping other associates.

If you know someone who should be recognized for going above and beyond the call of duty, you may fill out a Spirit Card on this person through the Intranet or contact Paula Naugle, the Service Excellence Coordinator, at 296-5843. Spirit Cards are available under Associate Services, located at the top right of the Intranet Home page. Please be sure to include the associate’s last name and unit so that we may ensure they are properly recognized. The Spirit Card will be sent to the Service Excellence Coordinator, who will send a copy to the associate being recognized and the appropriate manager(s).

SPIRIT CARD RECIPIENTS FOR JULY

Abate, Carmen
Adams, Trinia
Aliquizar, Celina
Allen, Barbara
Allen, Celena
Allen, Sandy
Alligood, Hilda
Amell, Czarina
Anderson, Lauren
Anderson, Shirnette
Andrews, Patricia
Ang, Analee
Arca, Teresa
Armstrong, Jean
Arnold, Vivian
Arrieux, Danielle
Ashley, Carolyn
Babalola, Felix
Baker, Matthew
Baker, Pam
Balcom, Robin 2
Barela, Julia - TAV
Barney, Elaine
Barrette, George
Barrs, Susan
Bartley, Javier
Barton, Patti 2
Baum, Melanie
Beckman, Gary
Bell, Jerri
Bernales, Mary Jane
Bess, Jackie
Bessing, Whitney
Bolanos, Kim
Bonecki, Krista
Boone, Chad
Border, Rita
Bornhorst, Lauren 3
Bouchereau, Joanne
Bowie, Holly
Boyd, Nathalie
Bozik, Kristen
Bradley, Zia - TAV 2
Brandt, Magrieta 2
Breen, Laura
Brown, Ashley - TAV 2
Brown, Bethany
Brown, Janice 2
Browning, Chandra
Brozek, Debra 2
Bryan, Kathryn
Bryan, Linda
Burghart, Sabrina
Burgos, Cynthia
Burket, Linda
Burnett, Ericka
Burkett, Linda
Burnett, Ericka
Butler, Deena
Butler, Justine
Byrd, Eric - TAV
Cantrell, Choya
Cardwell, Rebecca
Carpenter, Libby 2
Cason, Wendy
Cella, Vicki
Cesaire, Dorthy
Chan, Brandi
Cheatham, Rosalind
Cime, Watson
Clark, Harriett
Cochran, Trish
Collier, Delva
Collins, Tammy
Concepcion, Carissa
Cooper, Rosalinda
Cooper, Terri 2
Copeland, Kerri
Crawford, Carter
Crosby, Elizabeth
Cupid, Tracy
Curley, Michael
D’Addona, Kim
D’Addona, Rocco
Dao, Ray 2
David, Alfie
Dedmon, Suzanne
DeGelman, Tore 2
DeGuzman, Delia 2
Dela Cruz, Leslie - TAV
Dessert, Julie
Dillion CLS
Diperna, Mike
Dorsett, Jennifer
Douglas, Deanna
Doyne, Aimée
Dozier, Abigail
Dr. Bashirt Ahmed
Dr. Bradley Berger
Dracic, Elvira
Duchanois, Brandon - TAV
Dugger, Dawn
Dume, Daphne
Duncan, Amy 4
Dunn, Vicki
East, Joyce
Edwards, Meltonia 2
Edwards, Sharon
Elliott, Sam
Engelberth, Rich
Epps, Deandrea - TAV
Esma, Ann
Exals, Roselaure
Faddoul, Suzan
Fahey, Monica
Faour, Elizabeth
Father John Reynolds
Faulk, Loren
Faulkner, Ashley
Fernandez, Jaime
Fernandez, Pablo
Ficon, Samantha - TAV
Flottman, Jacque
Flournoy, Cynthia
Floyd, Kay
Floyd, Tim 2
Fogarty, Sheris 2
Ford, Kathie
Foster, Catherine
Foy, Edie
Francis, Tcheira - TAV
Francois, Mylove 2
Frederick, Ouida
Fry, Theresa
Gandionco, Emily - TAV
Gandoza, Evelyn
Gary, Latifa 2
Gaskins, Juliet
George, Greg
Gibson, Becky
Gilbert, Annetta
Gillstrap, Patrick
Gino, Maria
Gladden, Wendy 2
Godbole, Nupier - TAV
Gonzalez, Megan - TAV 3
Gooden, Marcia
Graces, Stephen
Green, Earlone
Greene, Amy
Greene, Tina
Greenlee, Suzanne
Griffin, Sean
Groover, Miriam
Grospe, Mary
Ham, Angel
Harmon, Melissa
Harris, Chantal - TAV
Heller, Beth
Hicks, Martha
Hicks, Paula
Hill, Kathryn
Hoffman, Cathy
Hollingsworth, Bryan
Holt, Sarah
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<td>SVMC Endoscopy Dept.</td>
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<td>SVMC Food &amp; Nutrition, Night Shift 7/9</td>
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Brighten Your Day Committee Recognizes Moody Chisholm

The Environmental Services Department’s Brighten Your Day Committee works to: improve patient satisfaction and the patient experience; show appreciation and improve morale within the department; and to recognize associates in other departments for their bright spirits.

The committee recognizes associates throughout the hospital for their positive attitudes. Brighten Your Day Committee members surprised Moody Chisholm as they reported for their meeting with him. “When I saw the meeting on my calendar,” he said, “I thought that I’d be presenting YOU with an award!” Moody was recognized for the bright spirit he demonstrates to associates, patients and visitors, as he goes about his work each day.

Positive, energetic associates throughout the SVHC are invited to join the Brighten Your Day Committee. For more information, please contact ECS at 308-8850.

Brighten Your Day Committee members recently surprised Moody Chisholm by presenting him with a Kudos award. Pictured: Catie Jones, Tiffney Johnson, Cheryl Brown, Moody Chisholm, Leon Collins (back), Justo Herrera, and James Caudle.

Chill

Associates on St. Vincent’s and St. Luke’s campuses recently enjoyed chilling with ice cream treats provided by the St. Vincent’s HealthCare Foundation and a generous donor.
St. Vincent’s and the Adult Cystic Fibrosis Center of Jacksonville invite you to attend:

Cystic Fibrosis Education Day  
Sat., October 2  
10 a.m. to 2 p.m.  
Mary Virginia Terry Conference Center

• Enjoy guest speakers, Isa Stenzel-Byrnes and Ana Stenzel, co-authors of “The Power of Two: A Twin Triumph Over Cystic Fibrosis.”  
• Each family will receive a complimentary copy of “The Power of Two: A Twin Triumph Over Cystic Fibrosis.”  
• Meet the Adult Cystic Fibrosis Center team and learn about the Center’s philosophy.  
• Hear about new therapies, pharmaceuticals and research opportunities.  
• Network with CF patients and family members.  
• A complimentary lunch will be served.

Medical safety for all CF patients is our priority. CF patients over the age of 14 and families are encouraged to attend. ALL CF patients who wish to attend are required to complete a sputum culture between August 15 and September 2010. Culture MUST be negative for B. Cepacia and MRSA.

Advanced registration is encouraged to assure space, books, and refreshments. Please register with Ronni Wetmore, 366-3738, ext. 208, or rwetmore@paccaweb.com.

The event is free and open to all who are interested in learning more about CF.

St. Vincent’s associates wanting their families to be considered for adoption this Christmas may apply, even if adopted before. All applications will be considered, however not all will be approved.

Associates may pick up an application from the box outside Room 100, on the first floor of Seton Hall.

The deadline for applications is Thursday, September 30.

Applicants will receive a letter notifying them of the decision regarding their applications.

If you or your department wants to adopt a family, please provide:
• Name of department (or individual)  
• Two contact names and phone numbers (if department);  
• Approximate number of children to be adopted and their ages.

Please send to:  
Kathie Ford, Marketing  
DePaul 620  
Fax to x7941 or email kathie.ford@jaxhealth.com.

Please respond by Thursday, September 30.
CLASSIFIEDS

Ads may be placed by associates, physicians and their staff, volunteers and family members. Ads must be for personally owned items; ads for businesses will not be accepted. Ads will run for one monthly issue.

ELECTRONICS / MISCELLANEOUS

3C diamond tennis bracelet. Paid $2259. Asking $1299 OBO. Have only worn six times, excellent condition and clean. Call 446-5050.

Fender Telecaster- 2004 American Ash Series. Honey blonde with maple neck. Excellent condition w/OHSC. $550. Call 287-1091 after 5 p.m.

Fender Starcaster electric guitar and amp package. Flame top finish. $125 OBO. Call 434-8063.

Karcher electric pressure washer, 1550 psi. Used once. $100. Call 955-1042.

Mahogany sofa table with three small drawers. $80. Call 860-4554.


V-smile system. With three controllers and two games: Care Bears and Learning Alphabet. $25. Call 860-4554.

MBT shoes. Three brand new pairs of size 9 1/2. Colors: white and yellow, white and blue, and all white. Still in boxes, only $110 OBO! ($250/pair in stores.) Call 318-6513.

FURNITURE

Two piece sectional sofa. Beige with blue and clay colored horizontal stripes on back pillows. Excellent condition. $600 OBO. Call evenings, 783-9481.

Baby Depot cherry crib. Converts to toddler to full. Call 327-5291.

Rooms To Go honey color twin bunk beds, with matching dresser/mirror. $400. Can be sold separately. Call 327-5291.

Sleigh bed. Queen size with box spring and mattress, big dresser with mirror, two end stands. $500 OBO. Call 860-4554.

PETS


PROPERTY FOR RENT/LEASE

Beautiful Fleming Island Condo. 1BR/1BA with lots of space, stainless appliances, large kitchen w/many cabinets, low utilities, pool, walking trail. Convenient to shopping and restaurants. $750/mo. Call Nancy at 240-2977.

Murray Hill. 3BR/1 BA, CH/A. Wood flooring and blinds throughout. Fireplace, lots of closets, garage, attic storage. Call 764-9357.

Near St. Luke’s. 2BR/2BA luxurious, resort style condo with stainless steel appliances, granite counter-tops and one car garage. $1,250 /mo. Call Dr. Affan, 616-2772.


Southside single level condo. 2BR/2BA 10 min. from St. Lukes and 15 min. from St. Vincents. All new kitchen and baths, new paint and carpet throughout. New CH/A. Fireplace, club house and pool. $750/mo. $750deposit. No smoking, no pets. Call 616-8511.

VEHICLES / MOTORCYCLES / MOTORHOMES / BOATS / YARD EQUIPMENT / ACCESSORIES


2004 Dodge Ram 1500 SLT. Offered by Healthcare’s Cooperative Credit Union: 4X4 V-8, 5.7 Hemi Magnum, Quad Cab, off road package, automatic, air conditioning, power seats, power windows, window vents, power locks, tilt wheel, cruise control, Infinity Audio System-AM/FM CD & Cassette player, bed liner, dual exhaust. 131,486 miles. Asking price $14,450 - accepting bids.

WANTED

Looking for a used refrigerator in good working condition. Please call Kara, 553-5590.
St. Vincent’s proudly supports Memories of Love, which helps families who have a parent facing a life-threatening illness and young children (ages 16 and under). The entire immediate family is sent to Orlando for a fun-filled respite that creates joyful, lasting and loving memories. The trip includes theme park tickets, hotel accommodations, discounted meals, and $200 for travel and incidentals. Approval is not based on income and the application process is easy. For more information, or to apply, call (904) 596-2789 or (800)625-1566, or visit their website, www.memoriesoflove.org.

Clay County Hospital Timeline

St. Vincent’s plan to build a hospital in Clay County is of great interest to associates, patients and the community at large. At the most recent Town Meeting it was announced that trees would be cleared in October and November. Since then we have learned there are environmental concerns about removing trees months before construction so the tree clearing will be held off until January or February. Construction on our new campus is due to begin in Clay County in March or April of 2011.
da Vinci Robot Given Test Drives

St. Vincent’s associates and visitors enjoyed the opportunity to test drive the new da Vinci surgical robot and to meet the members of the surgical team.

New da Vinci Robot Team

Coordinator
Thelma Salvador, RN

RN Staff
Rose Dunn
Pricilla Hoyt
Ali Baggett
Dani Shaqareq

Surgical Techs
Miriam Cespedes
Krystal Stephens
Ceira Barnett
Remell Frazier

Quotations

of St. Elizabeth Ann Bayley Seton

“One of the first rules of my happiness is to be satisfied with Good in whatever degree I can attain it.”