St. Vincent’s Riverside CCU Receives Beacon for Excellence Award

The CCU at St. Vincent’s Riverside (SVR) has received the prestigious Beacon Award for Excellence from Advance for Nurses. The critical care unit was recognized for all it does to ensure patient safety, employee engagement and high-quality care.

SVR Critical Care associates (L-R) Sondra Bessett, Shawtell James, Rene Baldwin, Cheryl Bradwell, Alma Baagajilovic, Sara Dean, Beverly Cruz and Catherine Hildago, proudly display their Beacon Award for Excellence.

Since 2003, the Beacon Award has recognized outstanding critical care units that meet or exceed stringent quality standards. In that time, only 383 out of more than 6,000 critical care units across the U.S. have been recognized. In Florida, only 31 units in 15 hospitals have been honored.

“We got rejected the first time,” admits Pam Kleinhelter, MSN, RN, NE-BC, nurse manager, ICU and dialysis at SVR. Since then, the unit at SVR has gone on to earn two Beacon Awards for Excellence.

St. Vincent’s newest ad campaign, features several stories of CCU nurses going above and beyond for their patients. Clinically, the CCU has been a standout amongst all Ascension Health ministries. In 2004, the unit was asked to develop a program to reduce pressure ulcers called SKIN (Surface selection, Keep them turning, Incontinence and Nutrition).

“Since then, our SKIN program has been spread to all our Ascension facilities and now throughout Kaiser Permanente,” said Kleinhelter. “Pressure ulcers are just a piece of what we do really well.”

“It is pride,” adds Kleinhelter. “It’s just that pride of nursing, that they give good care and have good quality outcomes. And the fact that we’ve won it twice — it’s quite impressive.”

SVR ICU associates (L-R) Run Alcudia, Wilta Soirelus, Norman Doughman, Wendy Cason, Sharron Taylor, Carolyn Grant, Dana Bageon and Pam Kleinhelter are pictured with the Beacon Award.

mission
Rooted in the loving ministry of Jesus as healer, we commit ourselves to serving all persons, with special attention to those who are poor and vulnerable. Our Catholic health ministry is dedicated to spiritually centered holistic care, which sustains and improves the health of individuals and communities. We are advocates for a compassionate and just society through our actions and words.
St. Vincent’s Mobile Health Outreach Ministry Approved as a National Health Service Corps Site

By Mary Alice Phelan
System, Director/Community Health and Benefit

Persistence pays! St. Vincent’s Mobile Health Outreach Ministry received word in January that the National Health Service Corps (NHSC) approved its application to become part of their program. Jimmy Malaver, M.D. and Manager Stella Mouzon worked for over a year to achieve this status.

The NHSC is a network of more than 9,000 primary healthcare professionals that provide medical, dental, and mental and behavioral health services in communities, known as Health Professional Shortage Areas (HPSAs), across the country that have limited access to healthcare. In exchange for their service, the NHSC provides clinicians with financial support. In this instance, the MHOM benefits and so will its patients. To date, the NHSC has over 14,000 member sites.

The ministry was originally turned down by the program because it does not charge sliding scale fees. Dr. Malaver and Mouzon invited the regional operations representative to visit and learn more about the ministry. The volume of work and the fact that a sliding fee is not charged because there is NO charge for the services made quite an impression. Mobile Health was judged fit for the National Health Service Corps’ criteria by providing primary care in medically underserved areas regardless of a patient’s ability to pay.

Floridat Catholic Conference Honors Associate’s Work to Stop Human Trafficking

By Kathie Ford
Marketing & Communications

Mary Alice Phelan, System Director/Community Health and Benefit, has been recognized by the Florida Catholic Conference for her involvement with the Florida Catholic Conference’s Human Trafficking Task Force.

Florida and California are the two states most impacted by human trafficking. The US Conference of Catholic Bishops considers it “a horrific crime against the basic dignity and rights of the human person.”

The Task Force is working to raise awareness of the issue and to educate healthcare professionals about recognizing potential victims and available resources to help them.

You may contact Mary Alice Phelan for additional information, or to request a presentation to your department, at 308-7437 or MaryAlice.Phelan@jaxhealth.com.
St. Vincent’s Southside Sleep Disorders Center Earns Accreditation

The Sleep Disorders Center at St. Vincent’s Southside received five-year accreditation in January from the American Academy of Sleep Medicine (AASM) for meeting or exceeding all AASM standards for professional healthcare.

“The accreditation signifies our commitment to providing excellent care to our patients,” said Dr. Rahul Kakkar, former Medical Director.

SVS President Donnie Romine extended his congratulations to Bob Cook and his staff for a very successful accreditation inspection. “A process that normally lasts between four and six hours was completed in approximately one and a half hours.” The inspector made the following comments:

• Very nicely organized (policies and charts)
• Impressed with the training of the technicians
• Impressed with the quality of the studies
• “Beautiful lab, one of the best labs I have ever seen.”

“We continue to do great things here at SVS. This is a perfect example of the dedication and stewardship of our associates,” commented Romine.

Congratulations!

SVHC Pharmacists Earn Advanced Certification

By Michele (Missy) Loudy, PharmD, BCPS
Pharmacy Services

The Department of Pharmacy Services is proud to recognize and congratulate several associates who recently earned Board Certified Pharmacotherapy Specialist Certifications (BCPS). The obtainment of advanced qualifications after the completion of formal training is challenging and is a sign of professional commitment. Being recognized as a board certified pharmacotherapy specialist is a prestigious honor, as fewer than 2.5 percent of all pharmacists in the United States receive the recognition.

Drs. Kevin Epps, Quovadis Epps, Dottie Miller, Calvin Tucker and Megan Womack are to be congratulated for their achievement.

Forty-seven percent of St. Vincent’s Riverside pharmacists are now board certified. Sixty percent of St. Vincent’s Southside pharmacists are board certified.

The Department of Pharmacy Services is committed to enhancing the care provided to our patients in order to ensure optimal pharmaceutical care.
St. Vincent’s Riverside Receives Award for Excellence in Lactation Care

SVR received the IBCLC Care Award “for staffing International Board Certified Lactation Consultants® and for providing a lactation program that is available 5-7 days a week for breastfeeding families. The facility demonstrated it had completed activities that help protect, promote and support breastfeeding and in addition provided recent breastfeeding training for medical staff.

“Facilities that receive the IBCLC Care Award are to be commended for making breastfeeding a priority and for taking steps to improve breastfeeding support,” said Elizabeth Stehel, Chair of IBLCE.

“Thanks to everyone for making this award a reality,” says Seton Center for Women and Infants’ Health Clinical Resource Coordinator Toni Herndon. “Special recognition goes to Carlene Kahre for her part in the grant project, Julie Pickren for obtaining the funds for the breastfeeding education and to Kim Bilsky for preparing the lengthy application.”

Jacksonville Magazine Names St. Vincent’s HealthCare a Company with Heart

St. Vincent’s HealthCare was recognized as a “Company with Heart” by Jacksonville Magazine in January. Our history of providing quality healthcare to the poor and underserved of Northeast Florida was spotlighted, including the more than $51 million spent to care for the poor and support our community during the last fiscal year.

The magazine’s February issue recognized that our associates are guided by our core values: service, reverence, integrity, wisdom, creativity and dedication. Being committed to the mission of sustaining and improving the health of individuals and our community is evidenced through programs like our Food Pantry. Last year we provided nearly 1,500 local families (2,521 adults and 1,246 children) a three-day care package of food from our Food Pantry. In addition, more than 125 grocery store gift cards were distributed to needy families during the Christmas season.
St. Vincent’s CEO Moody Chisholm and former St. Vincent’s Southside President Donnie Romine have proudly presented special recognition coins to six associates. The front of the coin bears the message “Above. Beyond. Because,” and the back states that the coin is “given in honor of exemplary service.” Chisholm presented the first coin to Marketing & Communications Director Kelly Brockmeier for her work on our new branding campaign. The campaign includes TV, radio and print ads as well as billboards and features the true stories of associates who live out our Mission through extraordinary actions.

Mayya Villamor, RN, SVR CCU, received the second recognition coin from Chisholm. Villamor brightened the spirits of a patient who spent his 50th birthday in the CCU. After her shift, she bought a cake, had it decorated and brought it back to the CCU for the entire staff to present to the patient.

Tiffany Smith, ACP, SVR 2 Center, was the third person to receive the special coin from Chisholm in response to an email he received from a patient’s wife. It read in part: “The care in the room was good, but one young lady went above and beyond for my husband. I am sure it is her job but she really cared. I hope she is planning on becoming a nurse because she has the compassion that is needed.”

Romine presented a coin to Josephine White, who has worked in Dietary Services at St. Vincent’s Southside for the past 40 years. “I love being here and have no plans to retire,” White says. It’s interesting to note that her son Marvin serves as the Chief Financial Officer at Ascension’s St. Vincent Health in Indianapolis. “Ms. White is a wonderful asset not only to food service but to the entire hospital,” says Patient Services Manager Dana Gardner. “She lives by the words of Christ, to ‘let your light shine before others, so that they may see your good works and give glory to your Father who is in heaven.’”

Moody Chisholm presented a special recognition coin to Iris Dandoy, RN, 4E ICU, in response to a patient’s letter praising Dandoy’s unique touch. In her own words, the patient expresses her gratitude to Dandoy and God. “For the rest of my life, every time I think about it, it will bring me to tears because it was like being cradled in Jesus’ arms. I believe Jesus was there and that a real Angel works through Iris. And it was because Iris allowed the Angel to work through her that I made it.” She adds, “It was so much more than going Above and Beyond. She is above excellent and I know that she was praying for me. I want to thank St. Vincent’s for hiring Iris and bringing her in for those few hours and into my heart, where she will remain.”

Donnie Romine and Lorraine Keith presented an Above. Beyond. Because. special recognition coin to Sean Thursby for going the extra mile to provide safe patient care. Sean is a radiologic technologist at SVS whose actions during an OR procedure prevented possible complications for the patient. Sean’s attention to detail accounted for greater patient safety.

A special thank you is extended to these associates for exemplifying St. Vincent’s Core Values of Dedication and Compassion.
Alicia’s Act of Kindness

An ICU nurse at St. Vincent’s Riverside is going above and beyond for her breast cancer patients. Alicia Dollison, RN, started making pillows for women who underwent the DIEP flap procedure (Deep Inferior Epigastric Perforator) following a mastectomy. The procedure reconstructs what breast cancer takes away. These patients are closely monitored for 48 hours after the procedure to ensure the surgical site receives adequate blood flow. Dollison was moved by their bravery and decided to take action.

“They are always so nice and calmly deal with each and every interruption. I haven’t met one yet with a negative attitude,” said Dollison. “I just wanted to do something for them.”

Dollison buys all of the supplies and her mother sews each pillow, complete with Velcro closure for easy washing. Each patient is given a pillow with a special note before discharge.

“As a breast cancer survivor I know how a simple act or word of encouragement can make a difference in how a mastectomy patient feels about herself. Dollison is bright, respected by her peers, a leader and a real patient advocate. She is the nurse you would want to take care of you,” says Sharron Taylor, Dollison’s Assistant Nurse Manager.

For more information about DIEP surgery, see St. Vincent’s Medical Center Now Offers Revolutionary Breast Reconstruction Surgery in the October 2011 Mediscoop.

A Man with a Mission

St. Vincent’s Riverside Shuttle Driver Samuel Hall carries a mission of compassion and love in his heart. For 18 years he has been ministering to prisoners in Baker County and Lawtey. He also ministers to kids at the Juvenile Shelter on 8th St. and the Duval Halfway House on Ricker Rd. He tries to influence young people to make positive changes in their lives so they stay out of jail.

His dedication and love of the ministry has been recognized by his church, New Covenant Ministry. On June 10, New Covenant ordained Hall as an Elder of their church. In addition to all of his other mission work, he now adds Assistant Pastor to his long and loving list of responsibilities. If that weren’t enough… he also aids his wife Geneaver in her 12 year ministry as Pastor of a Children’s Church.

Hall shares that just a few days before his ordination, he invited CEO Moody Chisholm to attend, really thinking he would not have the time. “Can you imagine the joy I felt when I looked out and saw him in the congregation?” He adds, “It is so good to see his heart and know that he cares for us!”

Thank you, Samuel Hall, for letting God’s love shine through you in our community, at St. Vincent’s and now as an Elder in your church!
St. Vincent’s Facilities Services Recognizes Mr. Goodbar

When ABM (American Building Maintenance) Health began managing St. Vincent’s Facilities Services, it brought one of its fun traditions to the SVR campus. “Mr. Goodbar” is a peer recognition program that recognizes shop level craftsmen and technicians. Candidates are selected for going the extra mile as a team player. Nestled among the gift card and other goodies in their gift bag, recipients find a good old fashioned Mr. Goodbar!

Ernest Lockwood, who serves as a plumber in the HVAC/Plumbing shop, was the first to be recognized as Mr. Goodbar this past March. He has worked at SVR since 1979!

Lockwood passed the Mr. Goodbar title to Mike Turner in April.

“Mike has been with St. Vincent’s since 1997 and is one of the best ambassadors,” says Dave Nason, Director of Facilities Services. “He’s always ready to pick up any job or customer care issue while helping other team members. He richly deserves the recognition.”

In addition to being named Mr. Goodbar during the department’s March meeting, Turner was promoted to Facilities Technician Manager the same day.

Join us in congratulating Ernest Lockwood and Mike Turner for their outstanding service to St. Vincent’s.

Physician Thanks SVHC Nurse for Helping Young Patients

Mobile Health Outreach associate Silvia Denkler has gone above and beyond for underprivileged children.

The RN and youth soccer coach started collecting children’s books after she heard there was a need. She asked her own team to donate and then emailed all of the league’s teams to participate. In the end, she collected 10 boxes of new and used books. She donated them to a Duval County Health Dept. clinic at the beach.

Dr. Schare, a pediatrician with the clinic, has participated in the nationwide “Reach Out and Read” program for more than a decade, providing one new book to children at each of their well check-ups from six months through five years. Noticing that children were looking for a book EVERY time they were at her office, Dr. Schare started collecting used books from friends, colleagues and the community. “In many of our patients’ homes, books are an unaffordable luxury and many of our parents are illiterate,” said Dr. Schare.

In a letter to Denkler, Dr. Schare gave thanks for her efforts. “Your generous collection of donated books is a gift that we treasure for our patients and their families. The ability to offer an educational ‘treat’ to our underprivileged children is a pleasure for them and for us!” The letter goes on to read: “Through the efforts of people like Silvia Denkler and her soccer players, we are able to provide exposure to books and increase the probability of literacy for all of our family members,” says Dr. Schare. “We enjoy getting to see the unforgettable smiles of gratitude on their faces!”

Silvia Denkler
We are excited to share new stories of our Service Excellence Legends. These are associates within our Ministry who demonstrate their commitment to the Mission and Core Values of St. Vincent’s HealthCare.

Jeanette Wienecke, Cancer Data Analyst. In January, you showed Service of the Poor and Dedication by offering to assist an uninsured, anxious patient who only spoke Spanish. You went the extra mile by not just calling the patient but also showing up at her appointment for her mammogram where you assisted another Hispanic patient in the waiting area. Your co-worker expressed that you are truly a blessing!

Cherie Mooney, Executive Secretary, St. Catherine Labouré Manor. There was a long term resident whose wife had recently died and he wanted to send flowers to her grave site in honor of her birthday—but no one knew where she was buried. You researched and used your great computer skills to track down his wife’s obituary. From there you found out the undertaker’s name. Then it was a matter of minutes before the correct graveyard was found, and the resident’s request to honor his wife was completed.

Althea Logan, Office Manager III, Diagnostic Cardiology Associates. In February, you identified an elderly patient who could not have their heart cath due to lack of transportation after the procedure. You arranged travel and contacted a Care Manager to assist so the patient could receive the necessary medical treatment. You even gave the patient your cell phone number in case anything went wrong on the day of the procedure. You followed up by calling the patient that night to make sure they were okay. The patient was so grateful!

Pat Scott, RN/Team Lead, SVS Cath Lab. Below is a copy of a letter of commendations that CEO Moody Chisholm wrote to SVS Legend Pat Scott, after a Shands physician contacted him regarding Scott’s actions. (Letter is edited for length.)

Dear Pat,

“A few weeks ago, you received a call from Shands Jacksonville regarding one of their patients who was very sick and needed a TEE (Transesophageal Echo-cardiogram). The patient’s wife told the staff at Shands that her husband recently had this procedure done at St. Vincent’s Southside, which is when you received the call from Shands asking for the images and report be sent to them via courier.

You also spoke directly with the patient’s physician and, taking into account the situation of the patient, you decided to take them directly to Shands yourself.

The patient’s physician expressed how impressed and appreciative he was that you showed such dedication and compassion towards getting the patient’s medical information delivered in a timely manner. The physician also said he would call me, as your CEO. I believe you made a lasting impression on this physician and at the same time demonstrated what St. Vincent’s HealthCare is all about. Above, Beyond and Because!”

Andra Smith, RNC, Labor and Delivery, SVR. Showing generosity to everyone you come into contact with, you always go Above and Beyond. You make everyone feel welcome. You love to find out the “stories” behind how everyone got to this place in their lives. You are always friendly and love to take care of the people around you. You often bring in snacks for coworkers as well as help the Special Care Nursery families. On July 29, you even offered a mother, staying at the Riverhouse, a bag of snacks to make her stay more comfy.
Catherine Nemchik Hildago, RN, CCU SVR, showed true compassion when she came in on her day off to be with a woman as she withdrew her husband from life support. “I am so glad Catherine was there to help support the wife in her difficult decision,” says April Williams, Assistant Nurse Manager.

“Catherine demonstrated the Core Values we hold so dear. I am thankful she is part of our team!” added Williams. “Thanks for all you do, Catherine.”

Jeff Evers, RN and Kelly Traylor, RN, SVR 5 North, were recognized for assisting an elderly, disoriented woman who arrived at the SVR Wound Care Center. According to Christina Faulkner, Licensed Clinical Social Worker, “Jeff and Kelly took time out of their lunch to make several calls to determine where the patient needed to be, wheeled her there and waited with her before turning over her care to the appropriate associate. Kelly and Jeff unselfishly went beyond the call of duty to assist. They exemplify our Mission and Values. Great job!”

Brenda Wallis, RN, SVR 5 East/5100, made a lasting impression on Lucy K., an ER Unit Clerk and Associate Care Person, as they cared for a patient together. “I was very impressed with the way Brenda treated this man. When he got confused and scared, Brenda did not hesitate to hug him and told him he would be okay. I was so proud to be around her at that moment. She made me want to be a nurse even more!” Lucy K. adds, “Thank you for showing me Dedication, Brenda.” Wallis would not have her picture taken alone, as she insists that all of her co-workers show the same care and compassion for their patients! Wallis (seated in middle) is surrounded by (front row, L-R): Geraldine Gener-Jones, RN and Yolanda Coleman, RN; (second row Chelsea Elway, JU BSN Student and Wallis), (third row, L-R): Jan Gibson, RN, Latachia Hunt, NM and Denise Daniels, RN.

Thanks to each of you for living the Mission as you serve at SVHC!
The Guardian Angel program was designed by the St. Vincent’s HealthCare Foundation to honor clinical and non-clinical healthcare workers for making a difference in someone’s life, while also supporting our Mission.

Patients and their families often want to show appreciation for the excellent care they received and through the Guardian Angel program they can say “thank you” to the people who made a difference.

Join us in recognizing and congratulating these recent recipients of the Guardian Angel pin. We regret all were not available for pictures.

Guardian Angels from St. Vincent’s Southside

Pictured during St. Vincent’s Southside Guardian Angel Ceremony on March 23, 2012 (L-R): Lorraine Keith, Ron Cochran, Tameka Douglas, Sharronda Roberts, Dr. Gavin Duffy (Kenneth Jones standing in on his behalf) and Donnie Romine.

Sr. Clare Marie, Suzanne Diesel and her service dog, Moose, and Donnie Romine
Guardian Angels from St. Vincent’s Riverside, St. Catherine Labouré’ Manor and physician offices

17th Award
Maurice Brown
Security

8th Award
Grant Davis
Security

5th Award
Dr. Timothy Walsh
Diagnostic Cardiology

3rd Award
Dr. Raymond Lee
Dr. Mark Mostovych
Cardiothoracic and Vascular Surgical Associates

2nd Award
Yvonne Caldwell, RN
Lisa Dean, RN
Sharon Fore, RN
Heather Newby, RN
Brenda Palmer
Susan Sgroi
Colleen Welsh, RN
Erin Williams
Gary and Nancy Chartrand
Heart & Vascular Clinic - Cardiopulmonary Rehab

1st Award
Dan Beck
Cardiothoracic and Vascular Surgical Associates

Dr. Bill Cody
North Florida Obstetrical & Gynecological Associates

Dr. Robertarshad Mustafa
IPC Hospitalist

Shirley Colter
5 West

Brenda Hollis
St. Catherine Labouré Manor

Kristine Joyner, RN
Care Management

Susan Norville, RN
Transitional Nursery

Lisa Zatkos
Administration

Brenda Hollis

Lisa Zatkos

Dr. Bill Cody

Brenda Hollis

Lisa Zatkos

Maurice Brown, Security

Grant Davis, Security

Lisa Dean, RN

Dr. Bill Cody

Brenda Hollis

Lisa Zatkos

1st Award
Dan Beck
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Dr. Robertarshad Mustafa
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Shirley Colter
5 West

Brenda Hollis
St. Catherine Labouré Manor

Kristine Joyner, RN
Care Management

Susan Norville, RN
Transitional Nursery

Lisa Zatkos
Administration
**Spirit Card Recipients**

St. Vincent’s HealthCare Spirit Cards recognize dedicated associates for going above and beyond the call of duty for a patient, patient’s family or in helping other associates. As the list of recipients grows, so does the realization that we can all make a positive difference in those whose lives we touch.

Join us in thanking each of these associates, for living out the Mission as they serve throughout St. Vincent’s HealthCare. Associates referenced below have received Spirit Cards since the December 2011 Awards & Recognitions issue, which recognized recipients through November 2011.


**If you know someone who should be recognized for going above and beyond the call of duty, you may fill out a Spirit Card on this person through the Associate Connection.**

Spirit Cards are available under Quick Links, located left side of the Intranet Home page. Please be sure to include the associate’s last name, the facility and the department where they work so we may ensure they are properly recognized. The Spirit Card will be sent to the Service Excellence Manager, who will send a copy to the appropriate manager(s).
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<th>Department</th>
<th>Location</th>
<th>Level</th>
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<td>Accounts Payable</td>
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<td>5 East Pulmonary Nurses</td>
<td>5 North</td>
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<td>3600 Night Shift</td>
<td>3 West</td>
<td>5</td>
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<td>3 West</td>
<td>5</td>
</tr>
<tr>
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<td>3 West</td>
<td>5</td>
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**St. Catherine Labouré Manor, St. Vincent's Riverside and St. Vincent's Primary Care**

**December 2011-March 2012**

- 3500 ICU (Marlene, Holly)
- 2 East ACP's
- 3 Center
- 3 West
- 3500 Night Shift
- 3500 Weekend Crew
- 3600 CCU Night
- 3600 Night Shift
- 4 East Day Shift
- 4400 Staff
- 5 East Pulmonary Nurses
- 5 North
- 5 North Dayshift
- 5 West Associates
- 5 West RN's
- Aaro, Glena
- Abbott, Brittany
- Abellana, Lynette
- Accounts Payable
- Ackerman, Catrice
- Adams, Alicia
- Adams, Tiffany
- Agloro, Marisol
- Akbar, Aisha
- Alicoa, Joanne
- Alipio, Chad
- Allen, Debra
- Allen, Dona
- Allen, Doug
- Allen, Gloria
- Almazan, Jeff
- Amell, Carina
- Anderson, Shirnette
- Anderson, Karen
- Anderson, Tina
- Andreu, Jackie
- Anken, Brian
- Anthony, Mark
- April
- Arreche MD, Jim
- Atkins, Nichole
- B, Ashley, ER ACP
- B, Stephanie
- Backscheider, Julie
- Bacon, Mike
- Badarinath, MD
- Bajagilovic, Alma
- Baker, Terri
- Baldwin, Rene
- Baniqued, Julie
- Barbara ICU
- Barnes, Tammy
- Barrett, Megan
- Barron, Karlena
- Battle, Ashley
- Battles, Amanda
- Baumgartner, Melissa
- Beard, Teresa
- Beck, Kelly
- Bedell, Cindy
- Beiser MD, Steve
- Bell, Jerri
- Beltz, R.W.
- Benjamin, Richard
- Bennett, Archie
- Bennett, Sara
- Benyon, Amber
- Bersamin, Mila
- Bess, Jackie
- Bess, Jerome
- Bessette, Phil
- Bhaskar, MD
- Bishop, Hank
- Blanton, Kelli
- Blazek, Mary
- Blood Bank
- Blount, Valerie
- Boardman, Susan
- Boddin, Christopher
- Boddin, David
- Bodman, Christopher
- Bogdan, lantha
- Bolanos, Kim
- Bolena, Lance
- Bonecki, Krista
- Boone, Ann Marie
- Border, Rita
- Bottoms, Debbie
- Boyd, Cathy
- Boyd, Neil
- Boyd, Ryan
- Bracey, April
- Bracket, Jackie
- Braddock, Sarah
- Bradley, Karen
- Brandt, Magrieta
- Brandvold, Amy
- Braun, Malinda
- Bravo, Chelsea
- Brayce, April
- Brimmer, Annice
- Brook, Jenny
- Brooks, Marjorie
- Brown, Gregory
- Brown, James
- Brown, Jamie
- Brown, LaShuna
- Bryan, Candy
- Bryant, Gina
- Buchanon, Lisa
- Bullard, Kim
- Bullen, Ken
- Burghart, Sabrina
- Burgos, John
- Burkert, Linda
- Burns, Stephanie
- Burt, Rhonda
- Butler, Justine
- Butler, Lindsey
- Caba, John
- Cab, Kim
- Cabler, Brittany
- Calhoun, Darrell
- Canaday, Rick
- Canazon, Jackie
- Caneda, Jon
- Carpio, Jim
- Cames, Cas
- Carr, Brittani
- Carter, Marian
- Cason, Wendy
- Castillo, Mary Ann
- Castro, Mary
- Cates, Jessica
- Caton, Sandra
- CCU PM Staff
- CCU Staff
- CCU Team
- Cells, Vicky
- Champion, Stephanie
- Chapman, Jason
- Chappel, Leila
- Charlene, 3 West
- Charles, Fostin
- Chasten, Tonya
- Chau, Dinh
- Cheryl
- Cilien, Elizabeth
- Clark, Ashley
- Clark, Bernitha
- Clark, Joanne
- Clark, Melissa
- Clarkson, Julia
- Cole, Michele
- Collie, Christen
- Collins, Amy
- Collins, Craig
- Collins, Musette
- Colter, Shirley
- Combs, Anita
- Conception, Carissa
- Cone, Kathy
- Coney, Kimberly
- Coney, Monique
- Constantine MD, Jonathon
- Cook, Molly
- Cooks, Latarsha
- Cooler, Linda
- Cooper, Jamie
- Corney, Stephen
- Couey, Susan
- Coulanges, Oreste
- Covin, Meloni
- Cramer, Lauren
- Creed, Deedy
- Crews, Melissa
- Crews, Miranda
- Crews, Rhonda
- Croft, Jaclyn
- Crooks, Lucia
- Crosby, Elizabeth
- Crosswhite, Kim
- Crum, Brenda
- Crum, MD
- D, Lee
- D, Remon
- D’addona, Rocco
- Dailey, Matt
- Dalton, Jen
- Dalton, Whitney
- Daniels, Calvin
- Daniels, Kirk
- Daquioag, Glena
- Daughtery, Courtney
- Davis, Chip
- Davis, Heather
- Davis, Lindsay
- Davis, Mara
- Davis, Melissa
- Davis, Minnie
- Davis, Richard
- Davis, Ron
- Davis, Shirley
- Davis, Stephen
- Davis, Temira
- Davis, Ursula
- Dawson-Hanford, Joy
- De La Flor, Aura
- DeBoard, Lewis
- Dedmon, Suzanne
- Dees Woodard, Wendia
- Degelman, Tori
- Deguzman, Delia
- Dejo, Melissa
- DeLaFlor, Aura
- DeLara, Josephine
- DePena, Mike
- Deshombres, Dudley
- Detrich, Jackie
- Dibias, Brian
- Diefenwirth, William
- Dietrich, Lacey
- Dietzen, Ginny
- Diley, Hannah
- Dillon, Aaron
- Directo, David
- Divino, Vicki
- Dixon, Kendra
- Dixon, Shawn
- Doblo, Vicky
- Dodd, Arnel
- Dolan, Jessica
- Dolisson, Allicia
- Dominguez, Norma
- Donnery, Doug
- Donovan, Kevin
- Donovan, MD
- Douglas, Deanna
- Dover, George
- Doyle, Kevin
- Driggers, Jaime
- Driksill, Leigh
- Ducett, Deborah
- Duenas, Fay
- Duenas, Maria
- Dugger, Dawn
- Dunkley, Scott
- Dunn, Vicki
- Dunning, Brittany
- Dupont, Sandra
- Easterling, Terri
- Edgeworth, Alicia
- Edwards, Devett
- Edwards, Kimberly
- Ellis, Jeannie
- Ellison, Tracy
- Elopre, Teresa
- Elvira
- Emmanuel, Alice
- Enani, Aaron
- Endress, Craig
- Epps, Kevin
- ER Night Staff
- Esma, Ann
- Espinoza, Roberto
- Etheridge, Welvina
- Evers, Jeff
- Ezquerria, Veronica
- Facilities/Maintenance
- Faddoul, Suzan
- Fahey, Monica
- Faour, Elizabeth
- Farrelli, Catherine
- Faulkner, Ashley
- Faulkner, Christina
- Faur, Elizabeth
- Fegan, Carmalita
- Feliciano, Maureen
- Fenelon, Andjje
- Ferguson, Barbara
- Fernandes, Carolyn
- Flanagan, Robert
- Flores, Charlene
- Flores, May
- Flournoy, Cynthia
- Ford, Kathie
- Fordham, Joy
- Fosler, Maggie
- Foster, Desiree
- Foster, Renee
- Foster, Tori
- Franklin, Darlene
- Frazier, Jackie
- Frazier, Remell
- Fredette, Amber
Core Values

We are called to:

Service of the Poor
Generosity of spirit, especially for persons most in need

Reverence
Respect and compassion for the dignity and diversity of life

Integrity
Inspiring trust through personal leadership

Wisdom
Integrating excellence and stewardship

Creativity
Courageous Innovation

Dedication
Affirming the hope and joy of our ministry


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