



HOPE

HOSPITAL OUTREACH
PATIENT ELIGIBILITY



ST. VINCENT'S
MEDICAL CENTER
St. Vincent's HealthCare



ST. LUKE'S
HOSPITAL
St. Vincent's HealthCare

The HOPE office is located
in the main lobby of
St. Vincent's Medical Center.

Call (904) 308-1956

Email HOPE@jaxhealth.com

Visit jaxhealth.com/hopeprogram

Are You Without
Health Insurance?

We can offer

HOPE!

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St. Vincent's
Financial Screening
Process Provides
HOPE
to the Greater
Jacksonville
Community

St. Vincent's Healthcare's (SVHC) HOPE (Hospital Outreach Patient Eligibility) program aims to improve access to medical care for individuals who are experiencing financial hardship. SVHC Financial Counselors work diligently to enroll qualified applicants into financial assistance programs. The HOPE Program provides services that meet the needs of patients who are unable to pay for their care. These services and programs include:

- Medicaid, including Medicaid PSN and Medicaid HMOs
- Florida KidCare, Healthy Kids
- Charity Applications
- Financial counseling and payment arrangements
- Other State and Federally funded programs (Medicare, COBRA, HCRA)
- Application assistance for food stamps, utilities and discounted phone service
- Temporary cash is also available for qualifying applicants

Please have the following items with you when you apply:

- Applicant's Proof of ID (submit at least two) - includes birth certificate, passport, alien registration card, picture ID, driver's license
- Household income information for the last 4 weeks - includes check stubs, unemployment letter, signed letter of support if receiving no income
- Applicant's Proof of Assets - includes proof of checking or savings account, life insurance, vehicle registration

**The HOPE office is located
in the main lobby of
St. Vincent's Medical Center and
St. Luke's Hospital.
Office hours are Monday - Friday,
8 a.m. - 5 p.m.**

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